Microsoft Dynamics & Power

## USER DAY 2023

Keynote



# WELGOME

**USER DAY 2023** 

**Hannah Birch Managing Director Digital** 















**NETSTOCK** 









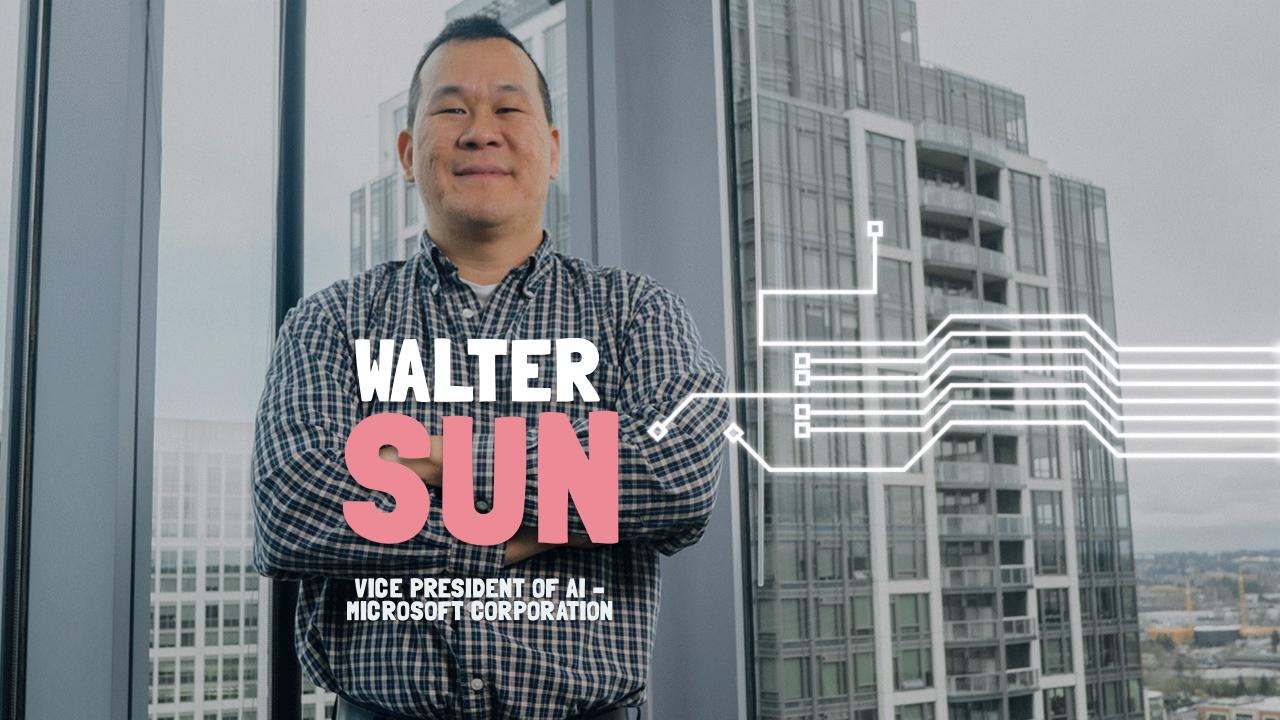












## KEYNOTE WELCOME

Ian Humphries



### AGENDA FOR TODAY

### Afternoon session 1

What's New in Business Central?

Mobile Solutions for NAV and Business Central

Managing your IT Infrastructure
- The Skills Challenge

Exploiting Microsoft's Modern Workplace Products

Business Central for Beverage Companies

### Afternoon session 2

Integrating with NAV or Business Central (and anything else)

Jet Reports: THE Reporting Solution for NAV and BC

Ecommerce in a NAV and Business Central world

Invoice and Expense Automation for NAV and Business Central

**Business Central for Retailers** 

### Afternoon session 3

The Power of BI and Power BI in a NAV and Business Central world

Upgrading in a NAV and Business Central world

Secure your Business Systems

THE Business Central Enhancements

A Chat About ChatGPT and AI in our business world today





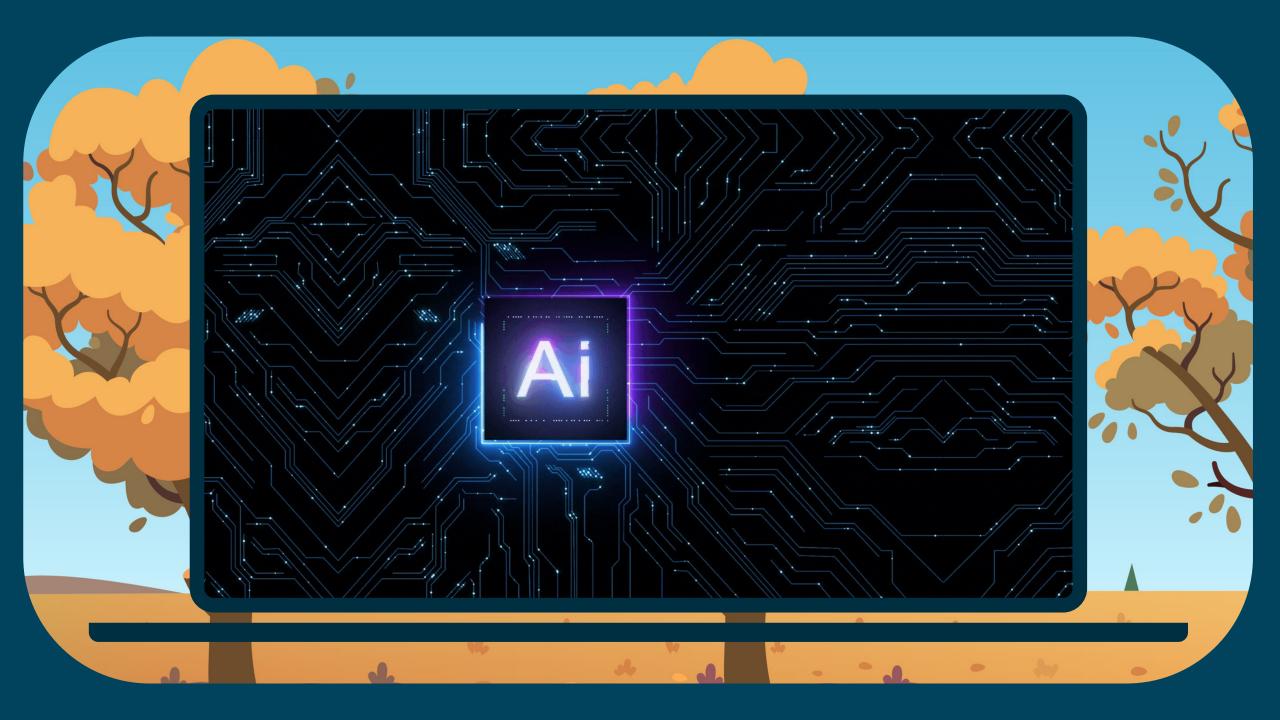


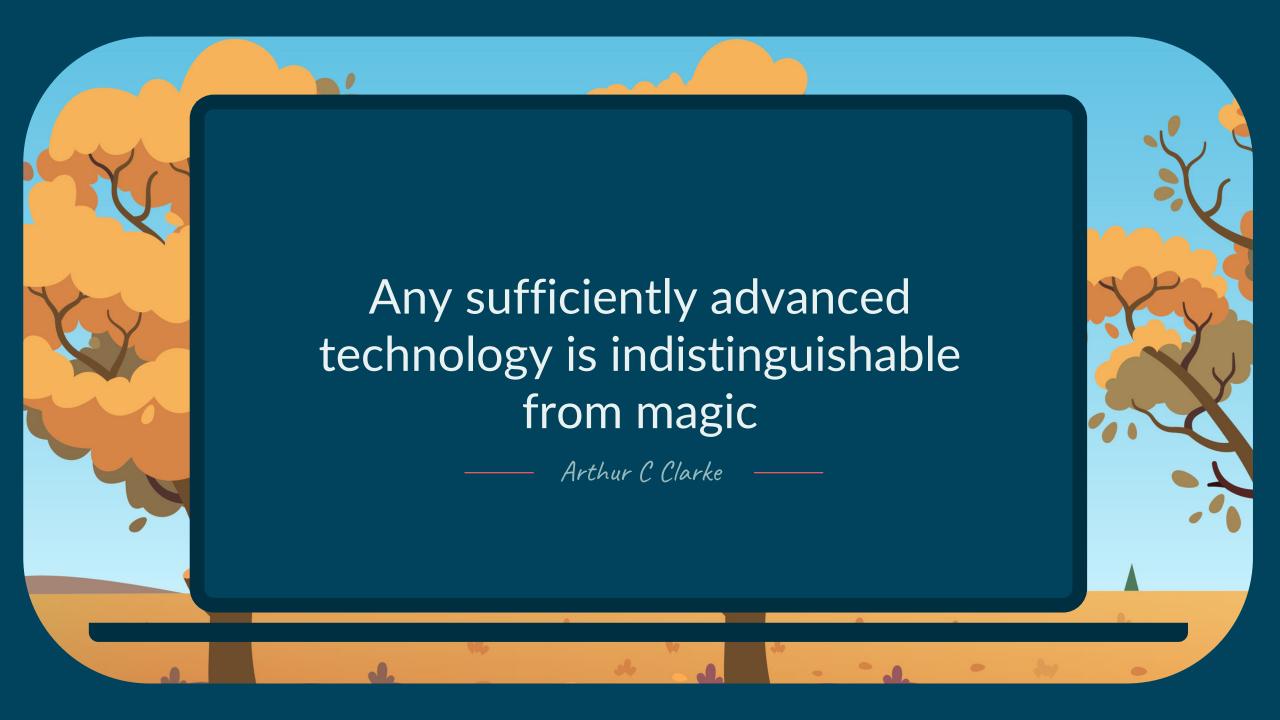












# Bing







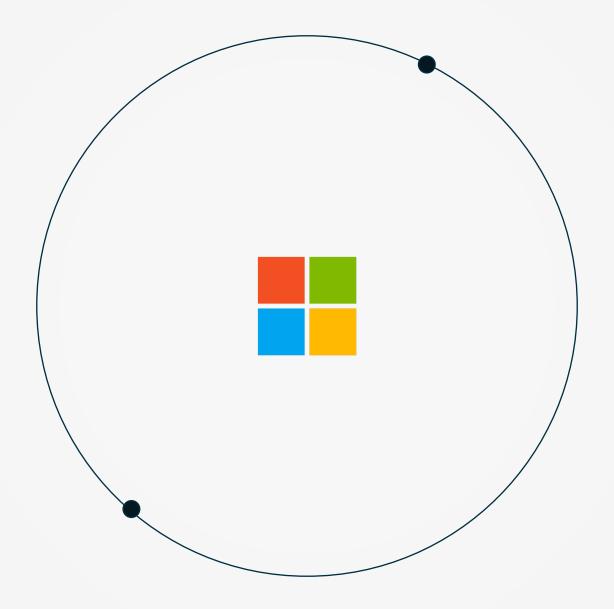




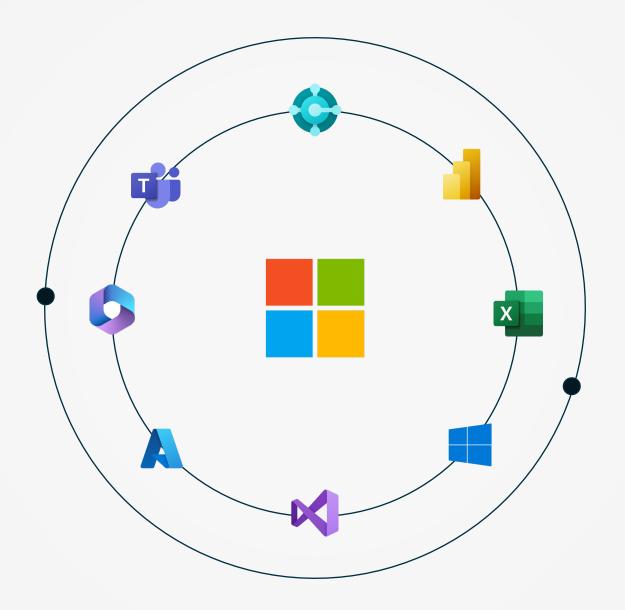
It looks like you're trying to do a presentation.

Can I help?

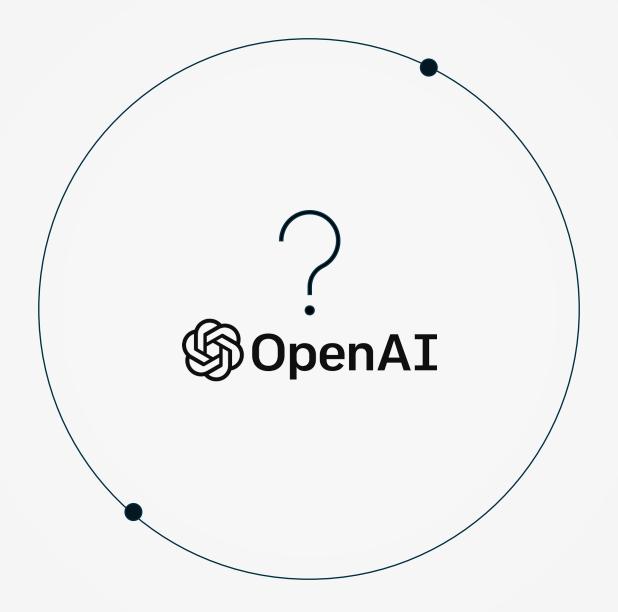












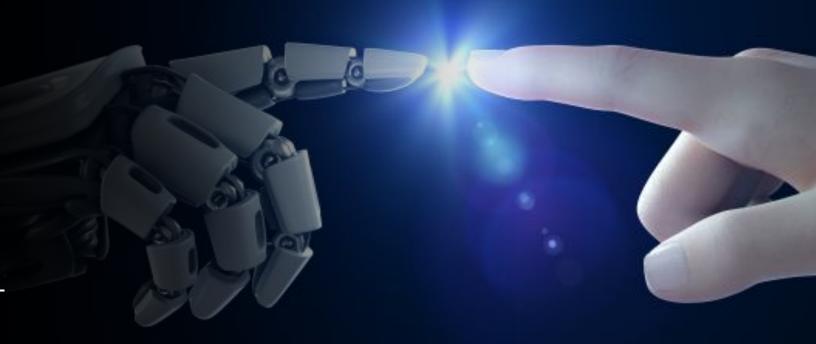






## "By 2050

Al will be 1Bn times smarter than humans"



Mo Gawdat

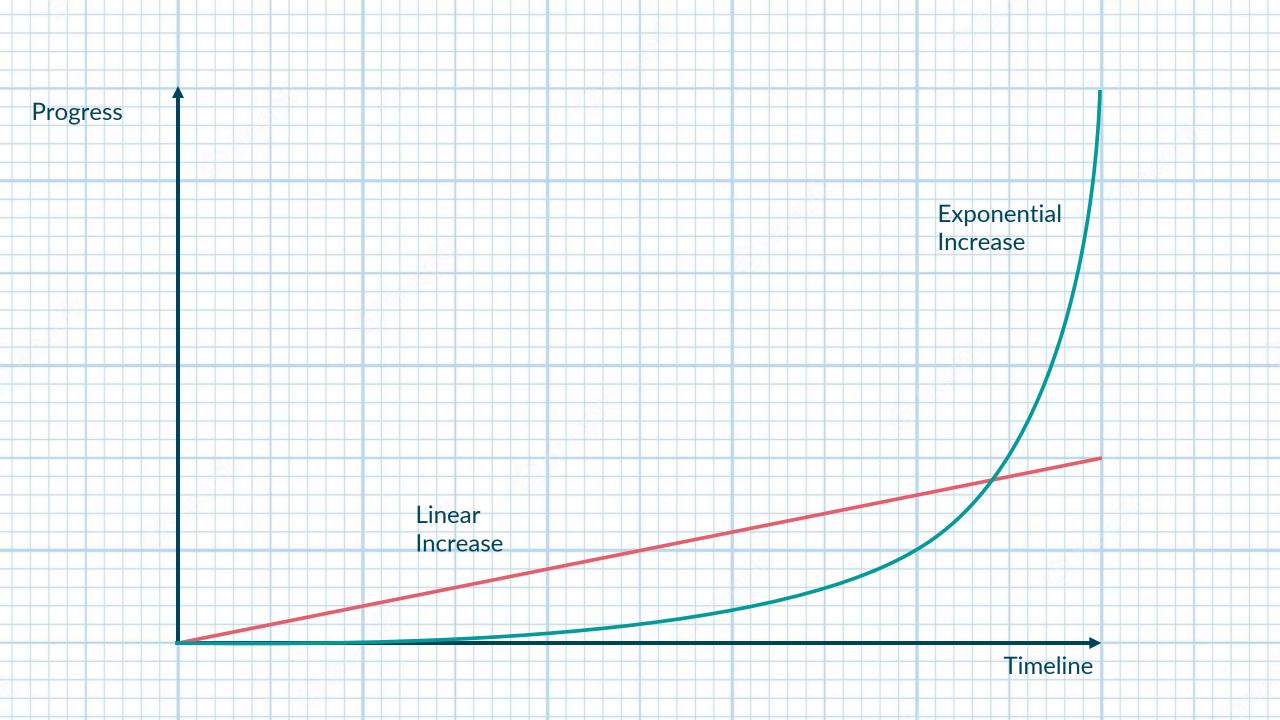
Al is the Go World champion



## "SOFTWARE IS EATING THE WORLD BUT AI IS EATING SOFTWARE"

Jensen Huang



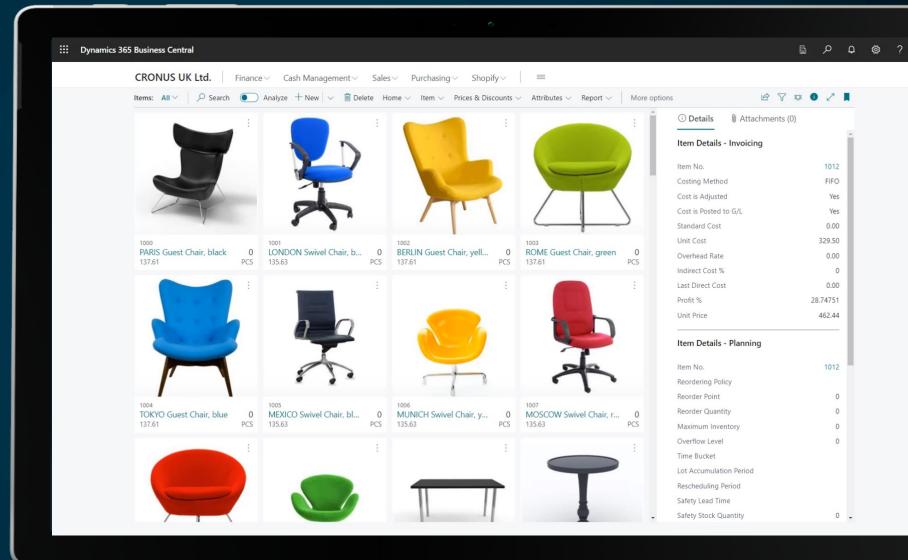


## BUSINESS CENTRAL UP DATE

WHAT'S NEW

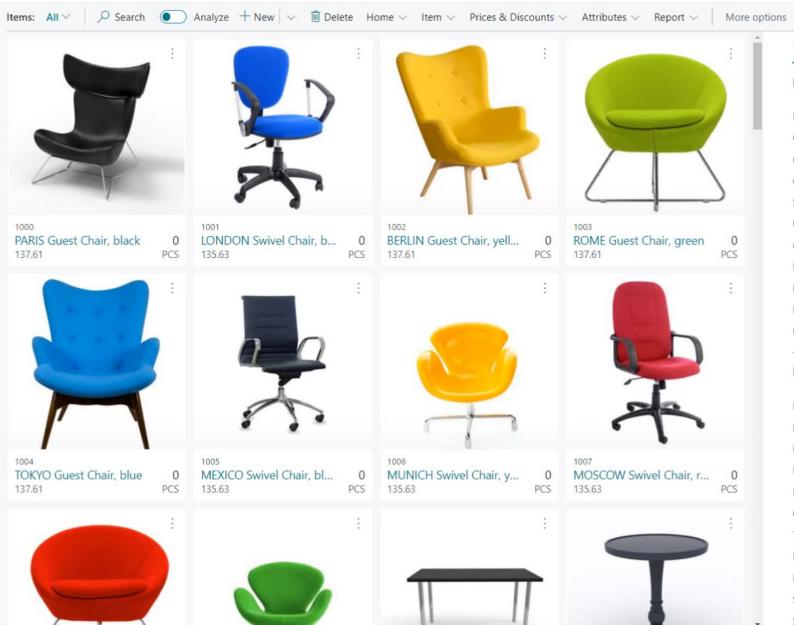
Tom Bevan

## CO-PILOT GENERATIVE TEXT & IMAGE ANALYSIS





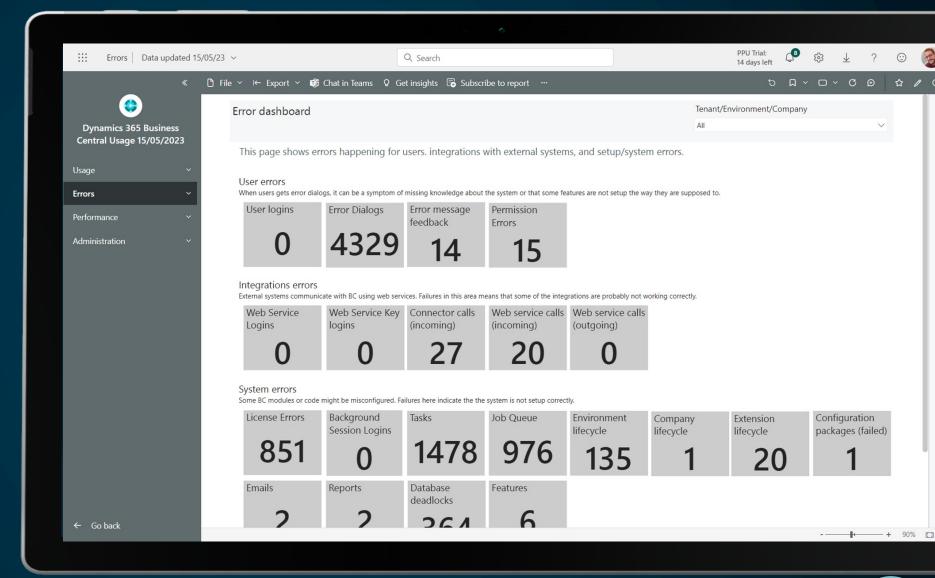




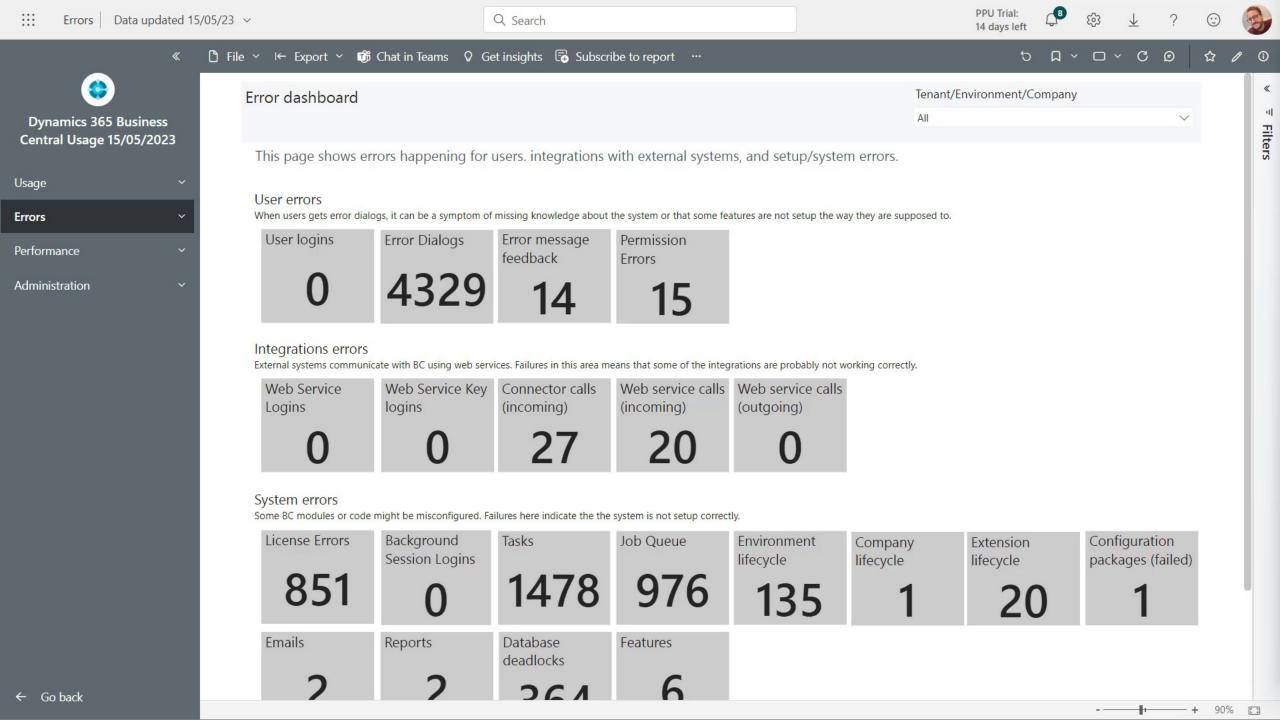
① <b>Details</b> ① Attachments	(0)	
Item Details - Invoicing		^
Item No.	1012	
Costing Method	FIFO	
Cost is Adjusted	Yes	
Cost is Posted to G/L	Yes	
Standard Cost	0.00	
Unit Cost	329.50	
Overhead Rate	0.00	
Indirect Cost %	0	
Last Direct Cost	0.00	
D - 6+ 0/	20.74751	
Profit %	28.74751	
Unit Price	462.44	
Unit Price  Item Details - Planning		
Unit Price  Item Details - Planning  Item No.	462.44	
Unit Price  Item Details - Planning  Item No.  Reordering Policy	462.44	
Unit Price  Item Details - Planning  Item No.  Reordering Policy  Reorder Point	462.44	
Unit Price  Item Details - Planning  Item No.  Reordering Policy  Reorder Point  Reorder Quantity	1012	
Item Details - Planning  Item No. Reordering Policy Reorder Point Reorder Quantity Maximum Inventory	1012	
Unit Price  Item Details - Planning  Item No.  Reordering Policy  Reorder Point  Reorder Quantity  Maximum Inventory  Overflow Level	1012 0 0	
Item Details - Planning  Item No. Reordering Policy Reorder Point Reorder Quantity Maximum Inventory Overflow Level Time Bucket	1012 0 0	
Item Details - Planning  Item No. Reordering Policy Reorder Point Reorder Quantity Maximum Inventory Overflow Level Time Bucket Lot Accumulation Period	1012 0 0	
Profit % Unit Price  Item Details - Planning  Item No. Reordering Policy Reorder Point Reorder Quantity  Maximum Inventory  Overflow Level  Time Bucket  Lot Accumulation Period  Rescheduling Period  Safety Lead Time	1012 0 0	

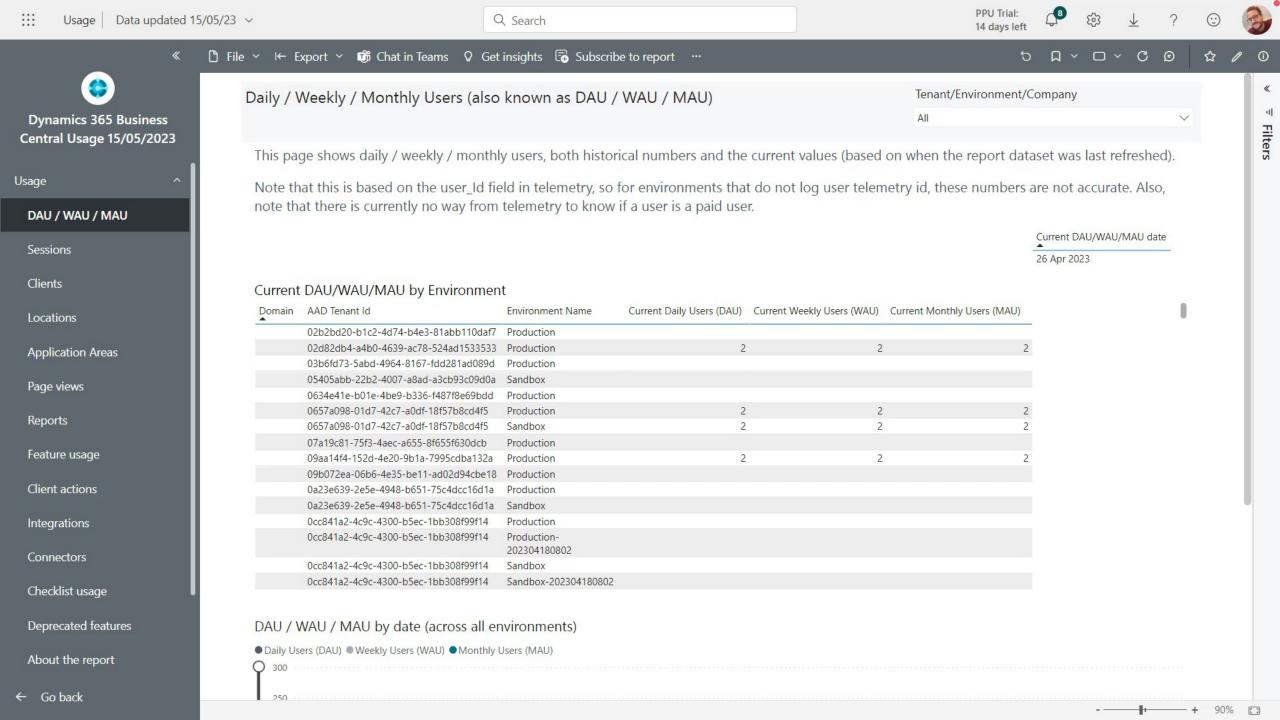
### TELEMETRY

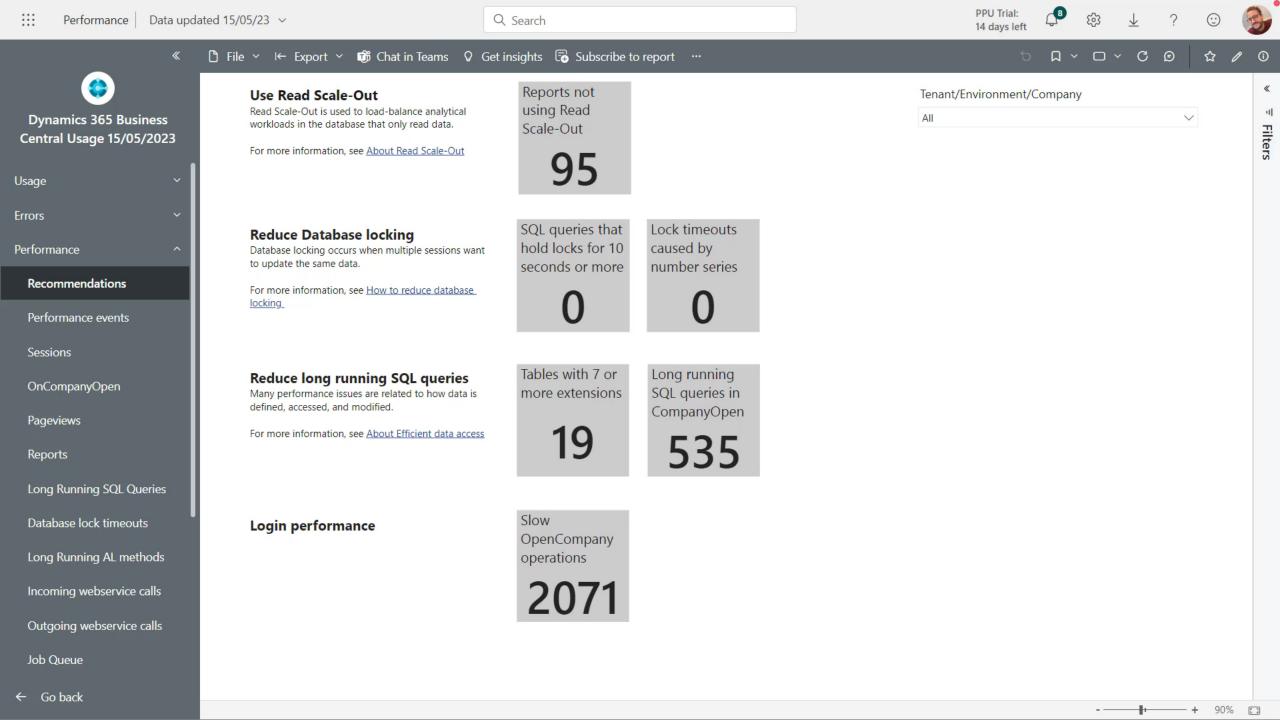
BUSINESS CENTRAL USAGE, PERFORMANCE & ERROR REPORTING





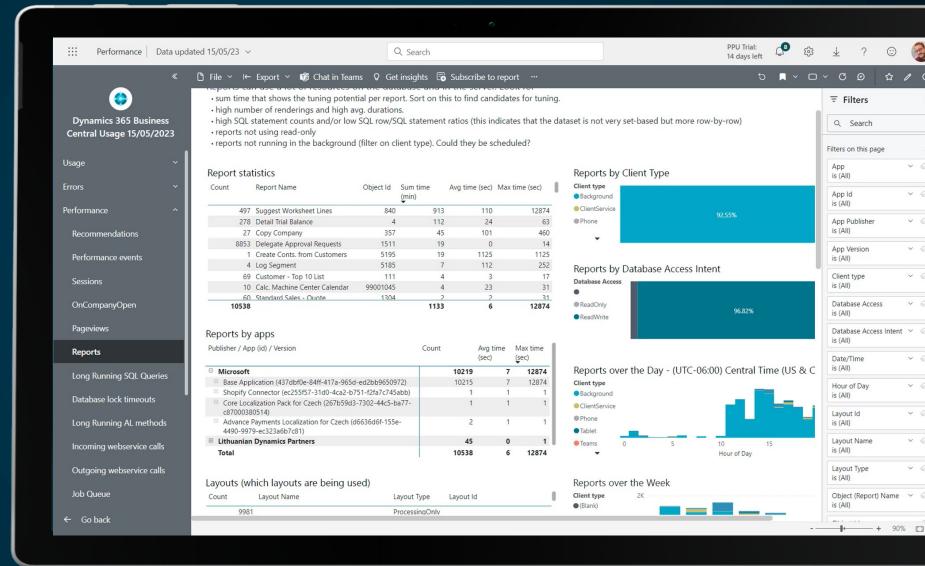






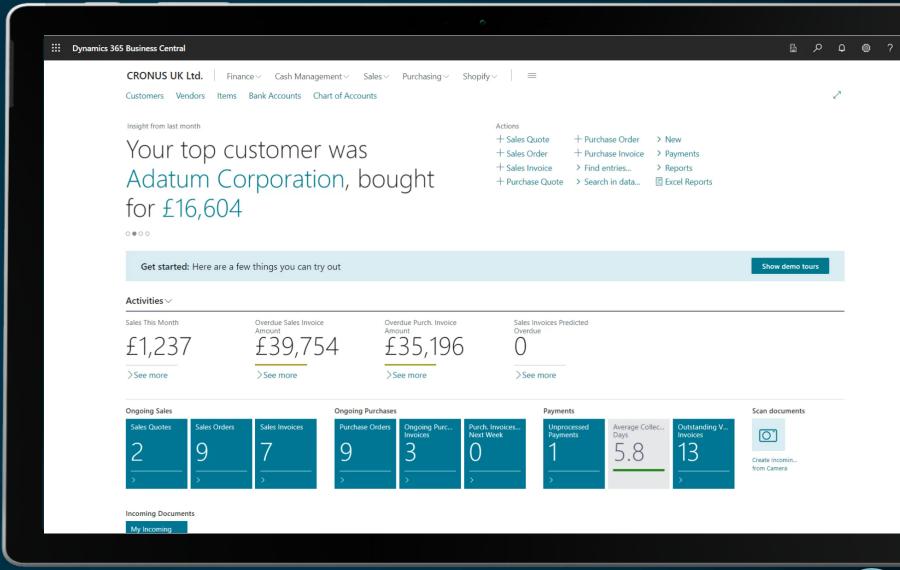
### TELEMETRY

GO AND SEE PAV & ADAM IN THE TNP LOUNGE FOR MORE INFO.

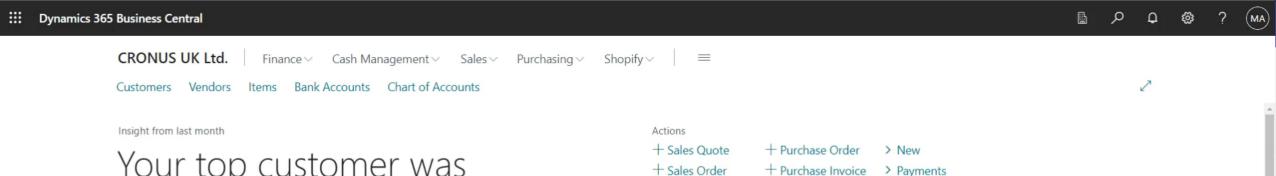




## REPORTING STATISTICAL ACCOUNTS







+ Sales Invoice

+ Purchase Quote

> Find entries...

> Search in data...

> Reports

**Excel Reports** 

Create Incomin.. from Camera

Your top customer was Adatum Corporation, bought for £16,604

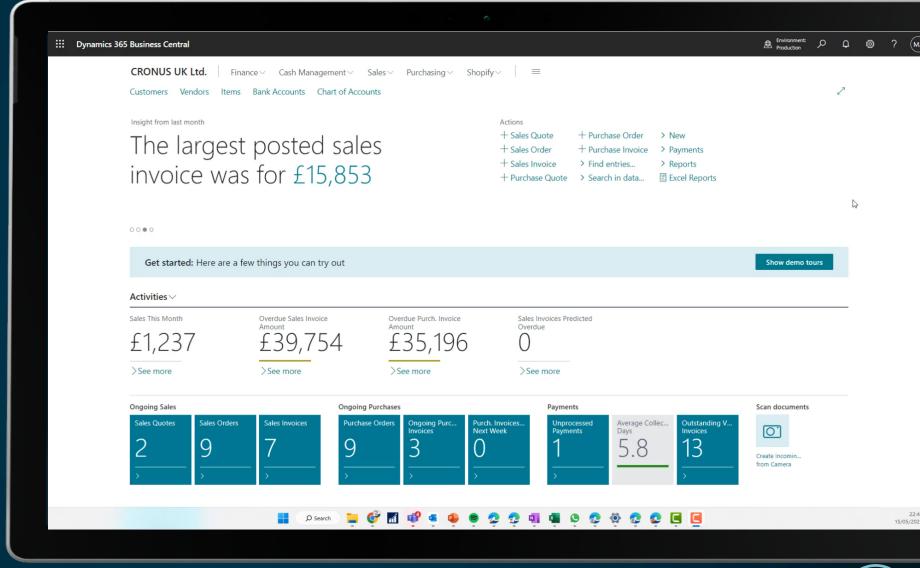
0000

Get started: Here are a few things you can try out Show demo tours **Activities** ~ Sales This Month Overdue Sales Invoice Overdue Purch, Invoice Sales Invoices Predicted Amount Amount Overdue £1,237 £39,754 £35,196 See more See more See more > See more **Ongoing Sales Ongoing Purchases Payments** Scan documents Average Collec... Ongoing Purc... Sales Quotes Sales Orders Sales Invoices **Purchase Orders** Purch. Invoices... Unprocessed Outstanding V.. 0. Next Week Invoices Payments Days Invoices

Incoming Documents

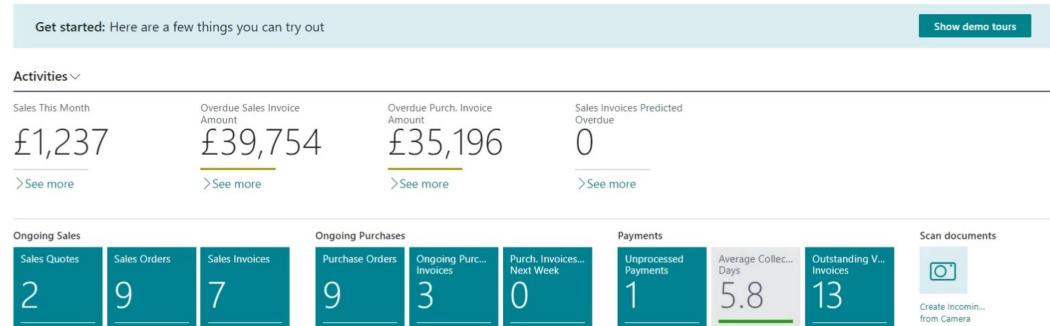
My Incoming

## DATA ANALYSIS











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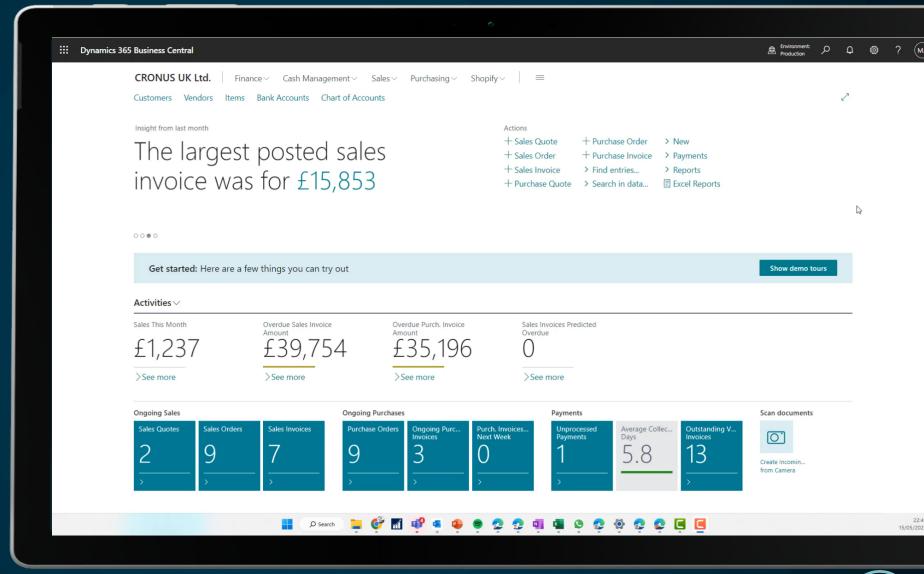








# DATA ANALYSIS

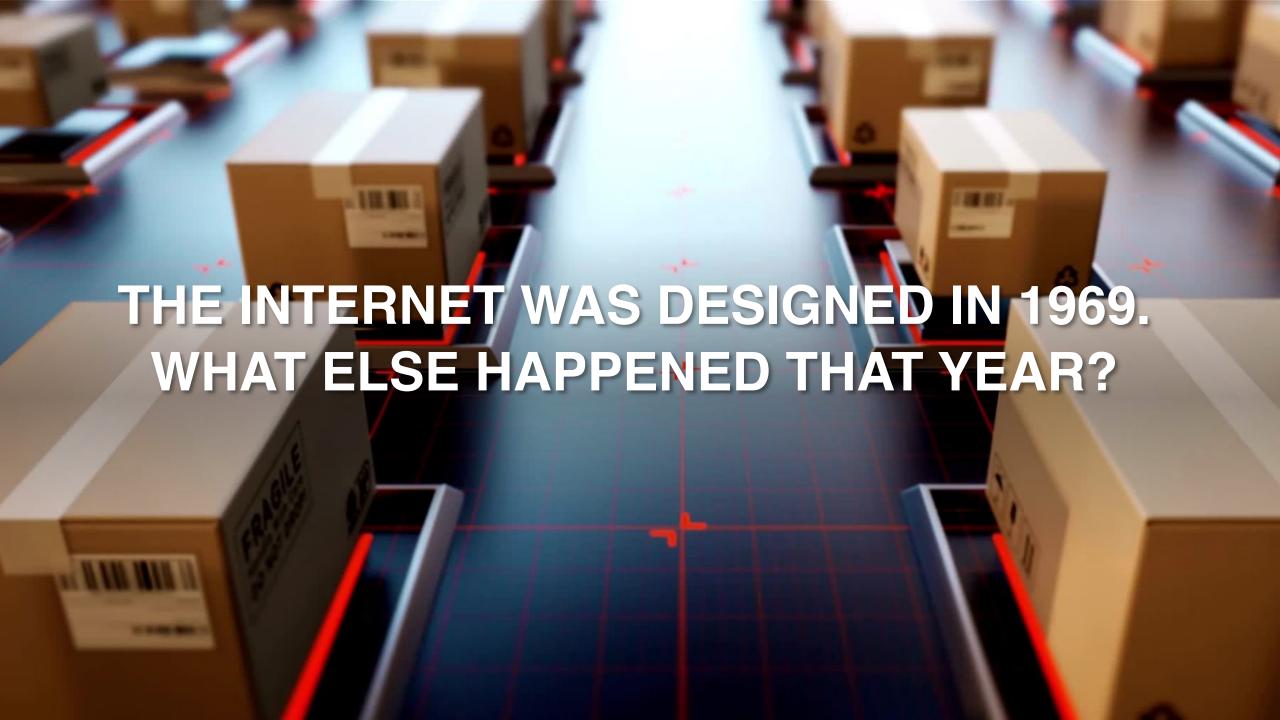




## ANDY BATES

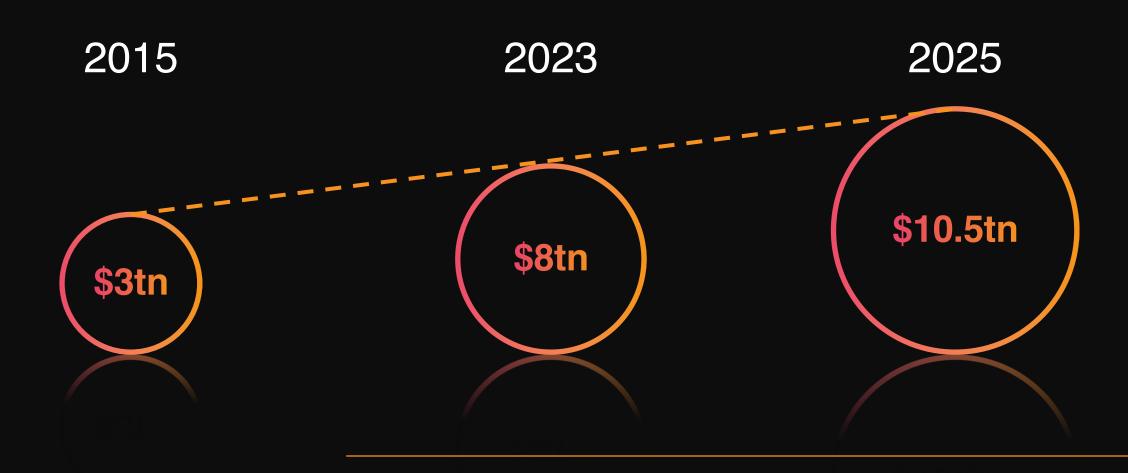
Node4 Practice Director - Security



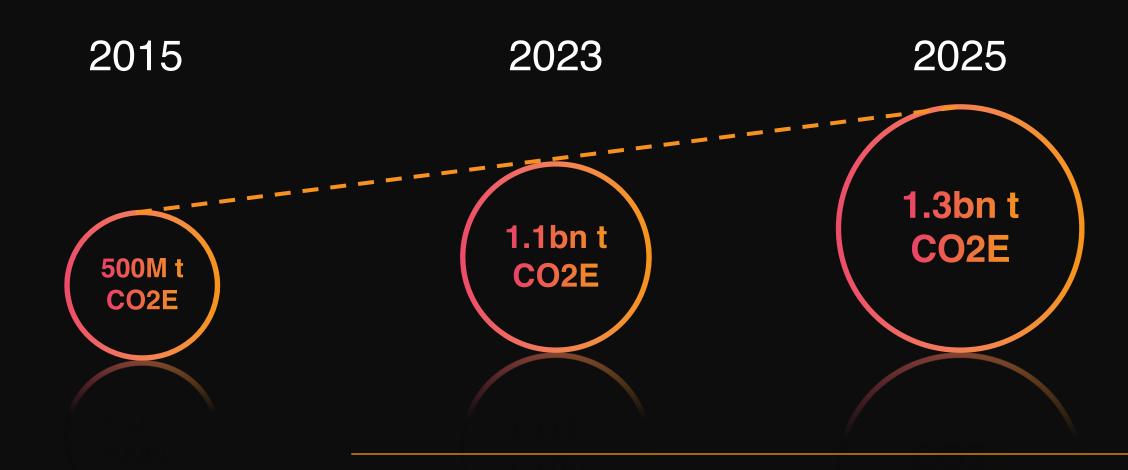




## THE ANNUAL COST OF CYBERCRIME



## THE ANNUAL CARBON COST OF CYBERCRIME



### **EVERYDAY NEWS**

# **Business Email Compromise (BEC) Attacks Continue to Increase in Healthcare**

Threat actors leverage business email compromise (BEC) attacks to take advantage of well-meaning employees and gain network access.

### KP Snacks cyber attack could cause crisps and nuts shortage

The company has reportedly warned shops that deliveries could be delayed or cancelled because of the ransomware attack.

Medibank: Data stolen from Australia health insurance available online

Small Businesses Are More Frequent Targets Of Cyberattacks Than Larger Companies: New Report

### Royal Mail cyber attackers threaten to publish stolen data

The postal service is asking customers to avoid sending items abroad

Staffordshire water company confirms

cyber attack

The parent company of South Staffs Water and Cambridge Water said the incident had not affected water supply.

### Guardian confirms it was hit by ransomware attack

Media firm says personal data of UK staff members was accessed in 'highly sophisticated' cyber-attack last month

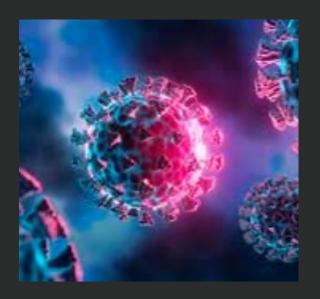
**NODE/+** © 2023















### **EVOLUTION OF THE INTERNET**

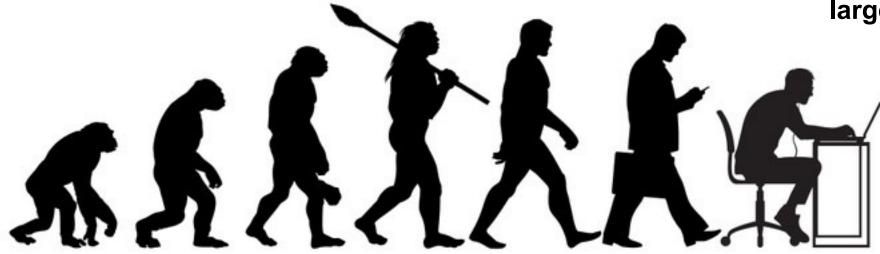
1990-2000s Business Internet "bubble"

1980s WWW is borne

2022 Online crime exceeds \$2tn pa

1970s Universities and DoD

2025 Cybercrime expected to become 3<sup>rd</sup> largest GDP



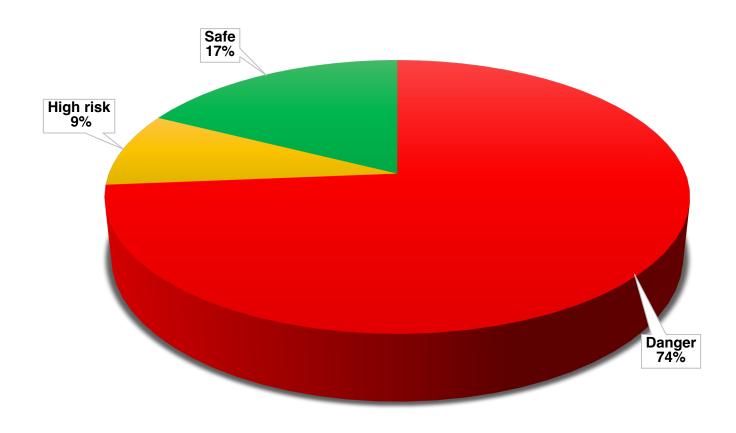
### THE INTERNET HAS SOME DESIGN FLAWS

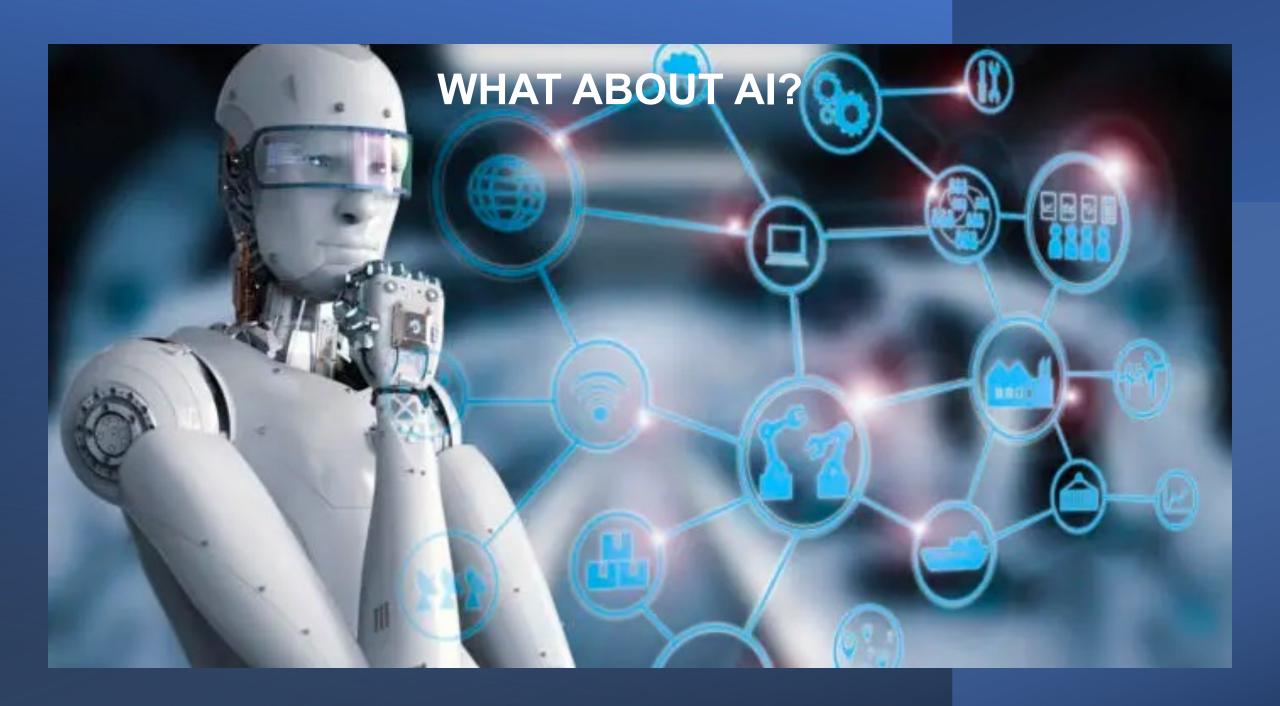




### SAMPLE OF TNP CUSTOMERS

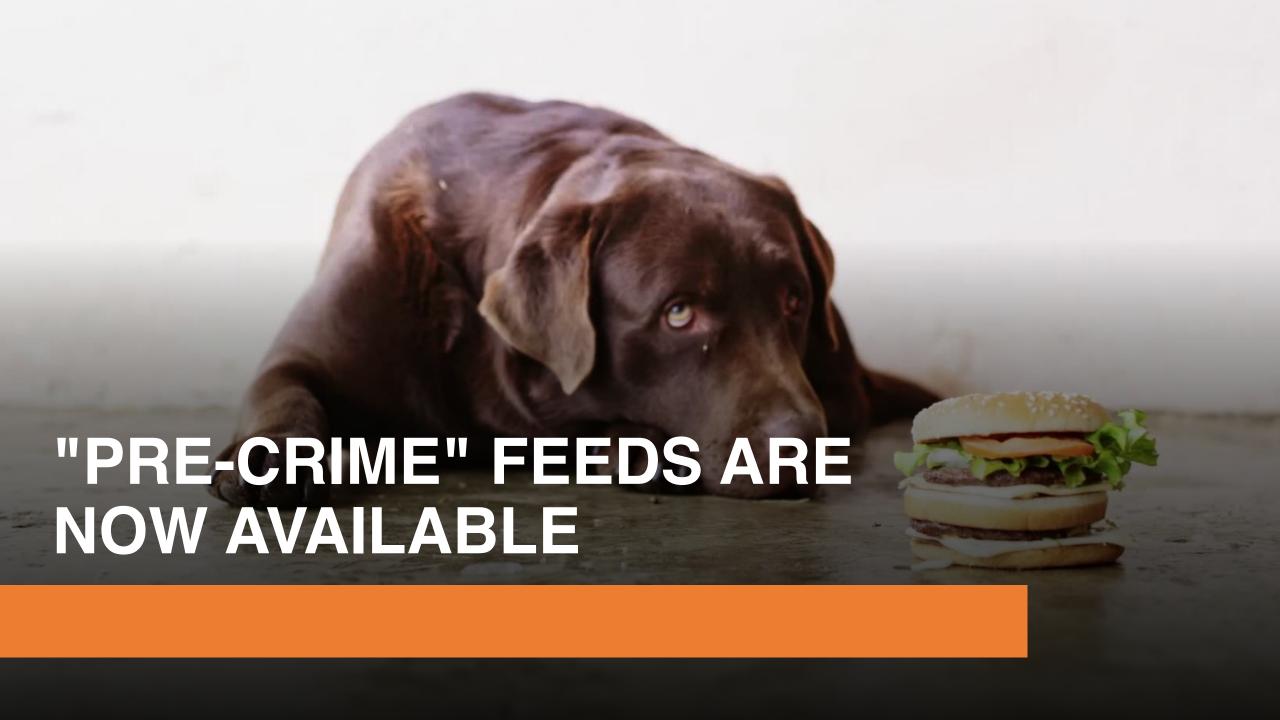




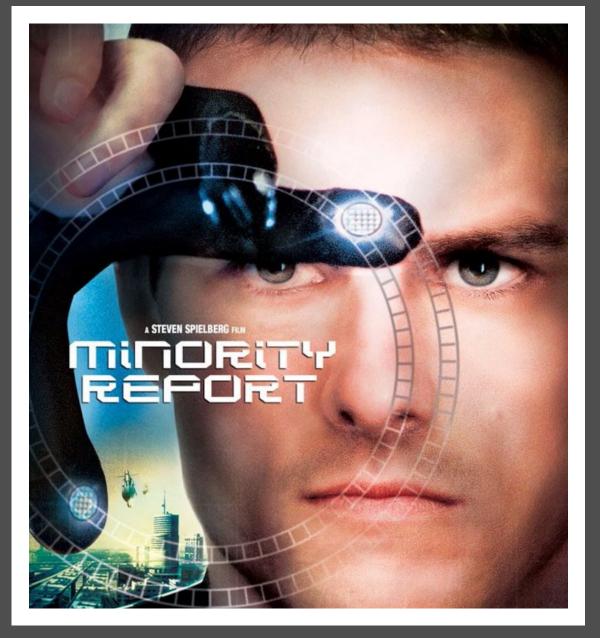


### **COLLATING INTELLIGENCE IS IMPORTANT**







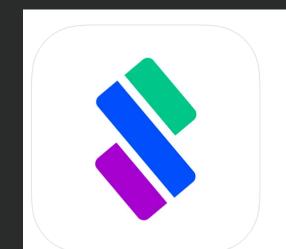


# SO, HAVE YOU HAD A SECURITY CONVERSATION YET?









### **Cyware Social** 17+

Cyber Security & Hacker News Cyware Labs Inc

★★★★ 4.6 • 38 Ratings

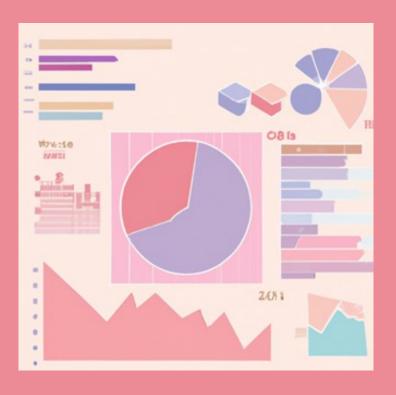
Free

### PAUL CARTWRIGHT

TNP Group Innovation & Technology Director ERP (GIT)



# PRODUCT FEATURE UPDATES



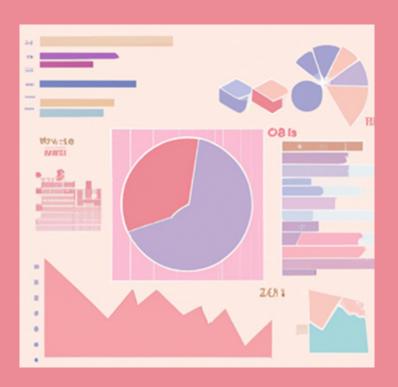
### NHANCED CREDIT CONTROL



# NHANCED PROJECT COSTS



# REDUCED



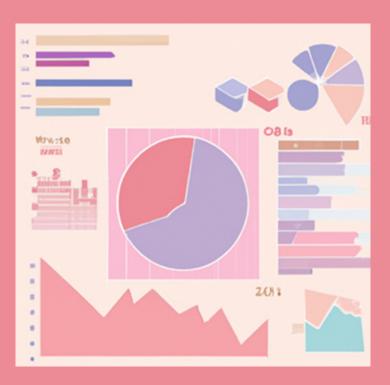
# ASSISTED SETUP



### NHANCED WORKFLOW COMPANION



### SOMETHING



# NHANCED RECORD CHANGE

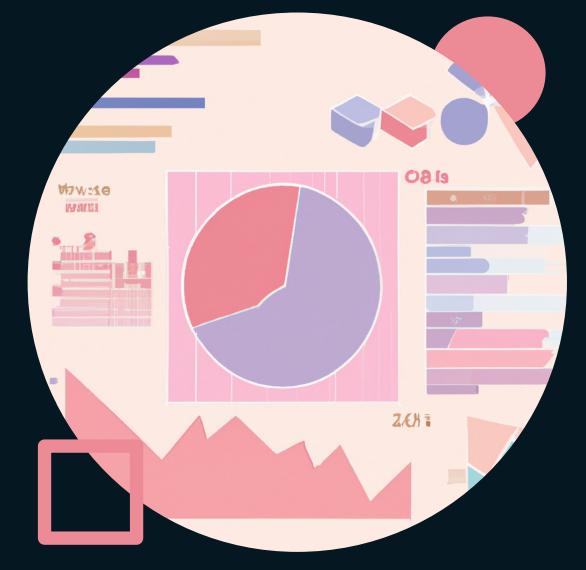


### REUBEN BARRY

TNP Practice Lead – Analytics, Data & Al



# 'POWER B





### WHAT IS POWER BI?



- Automated, live, interactive visualisation tool
- Distributed via browser or mobile app
- Integrates with Teams,
   SharePoint, Power Platform

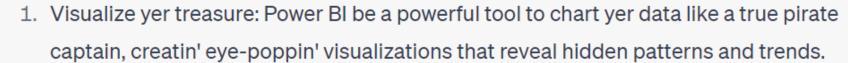


### WHY POWER BI?



Tell me three short reasons why I should use Power BI, as a pirate











- 2. Share yer spoils: Power BI be built fer collaboration, allowin' ye to share yer reports and dashboards with yer crewmates, keepin' 'em informed and workin' together to uncover new insights.
- 3. Plunder diverse data sources: Power BI can connect to a wide range o' data sources, helpin' ye bring all yer booty together in one place, whether it be spreadsheets, databases, or even cloud storage. Set sail with Power BI and conquer yer data like a legendary buccaneer!



### GARTNER

Magic quadrant for analytics & bi platforms

Figure 1: Magic Quadrant for Analytics and Business Intelligence Platforms



Source: Gartner (March 2022)



### LEADERS

### GARTNER

Microsoft

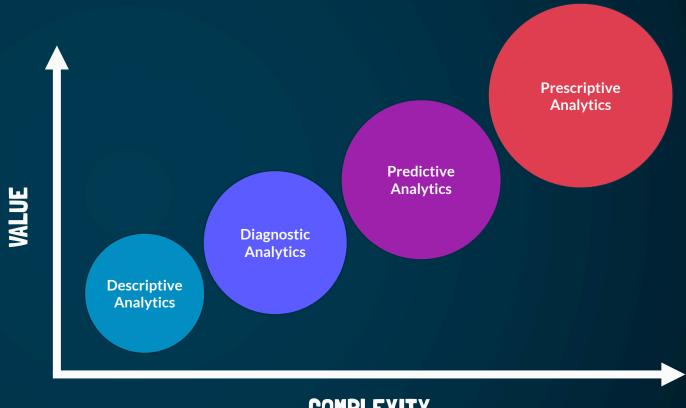
Salesforce (Tableau)





### TYPES OF ADVANCED ANALYTICS

# THE HOLY GRAIL





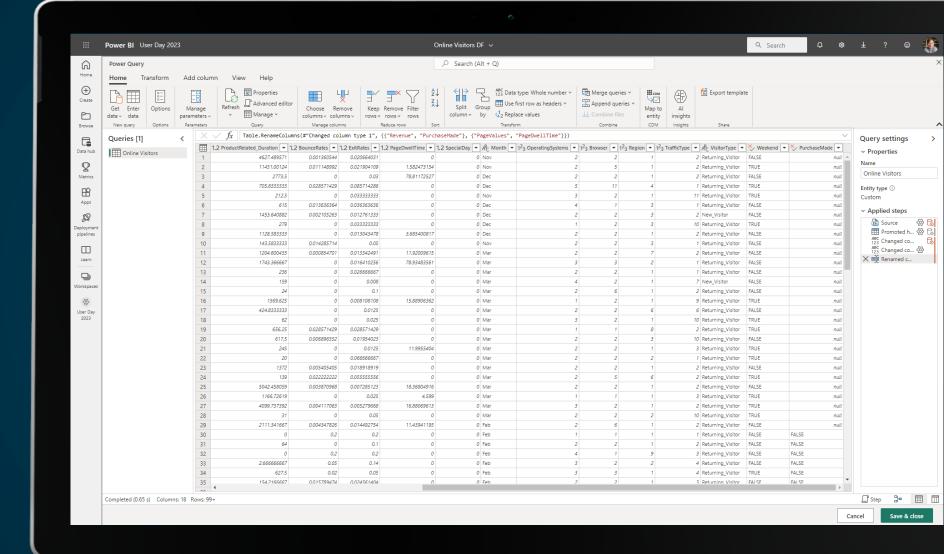


### ADVANCED ANALYTICS

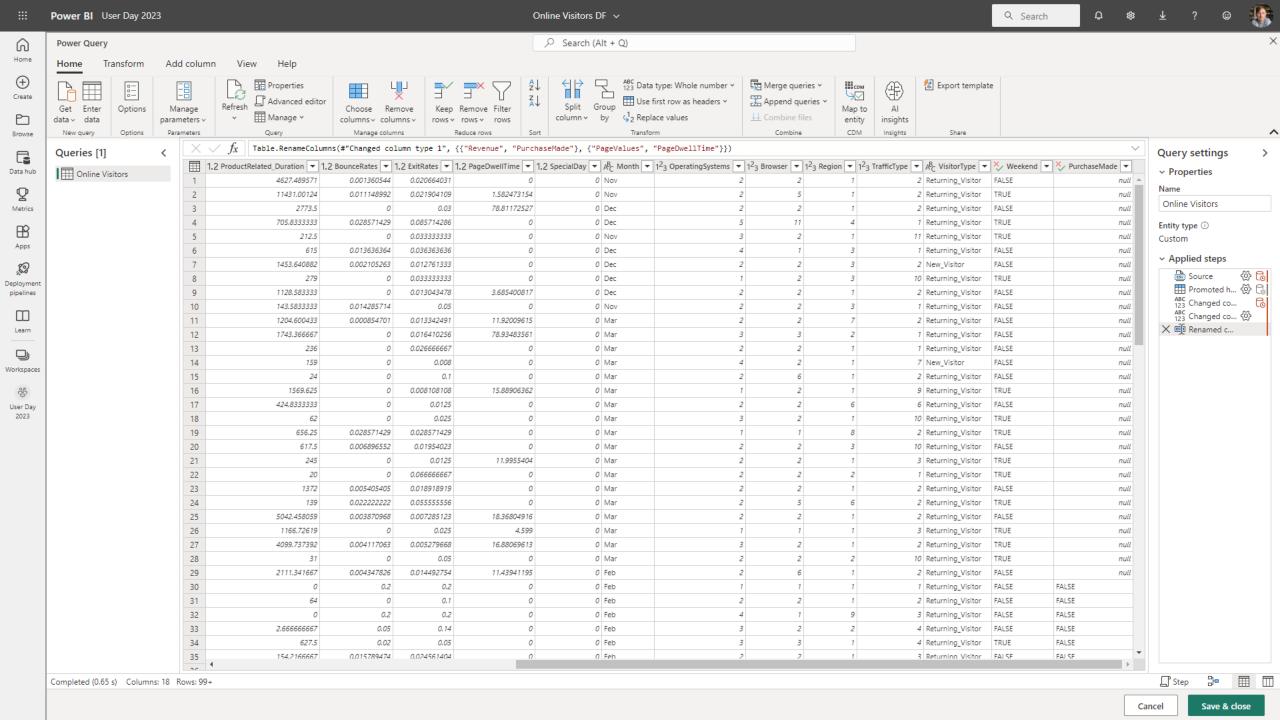
- Power BI and Azure provide various avenues for implementing predictive and prescriptive analytics
- These range from out of the box, to bespoke
- We'll explore:
  - Power BI Automated Machine Learning

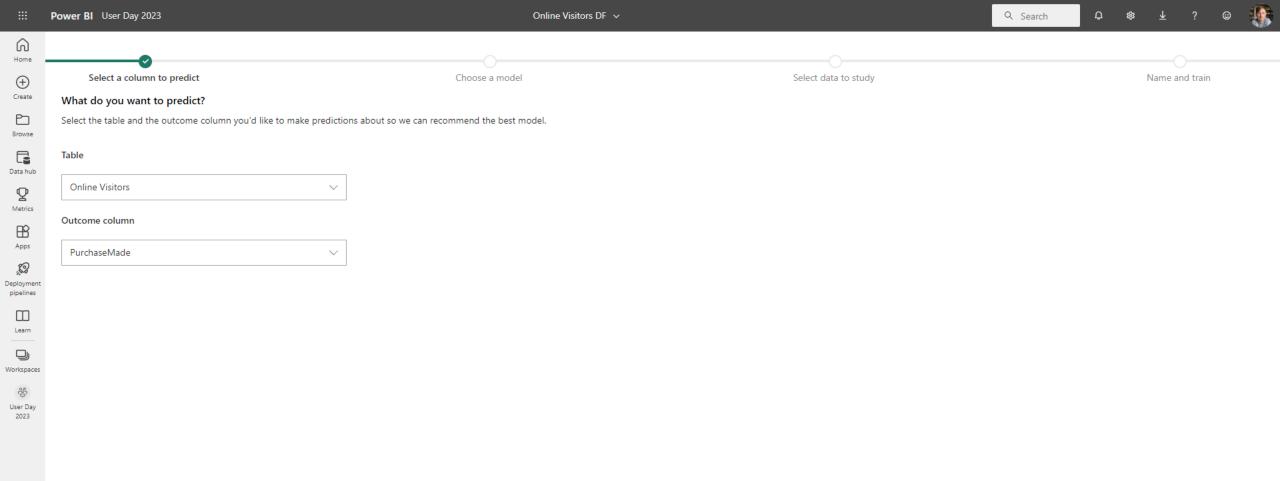


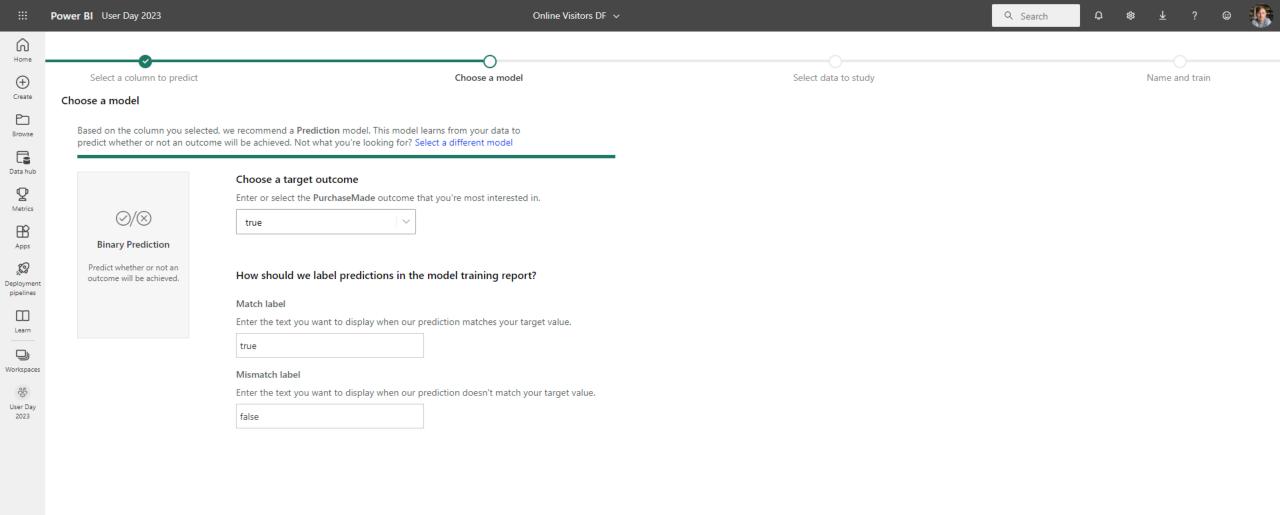
## TELL ME THE FUTURE...

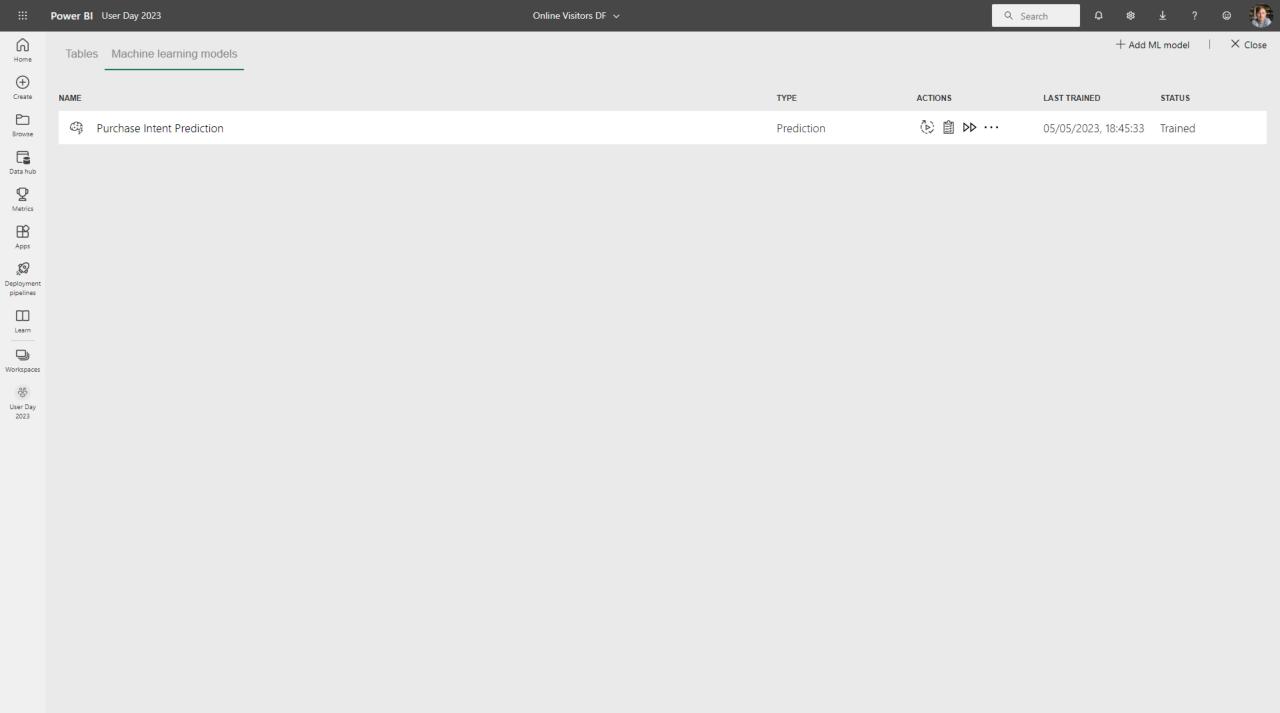


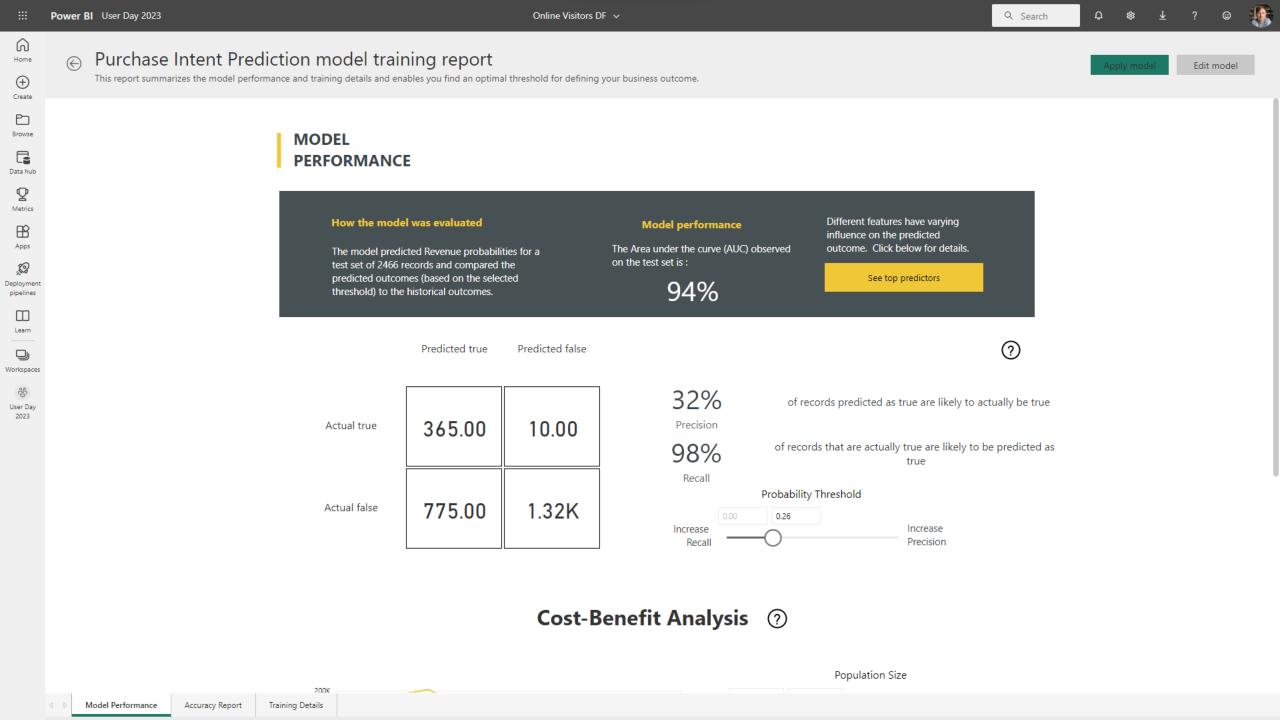


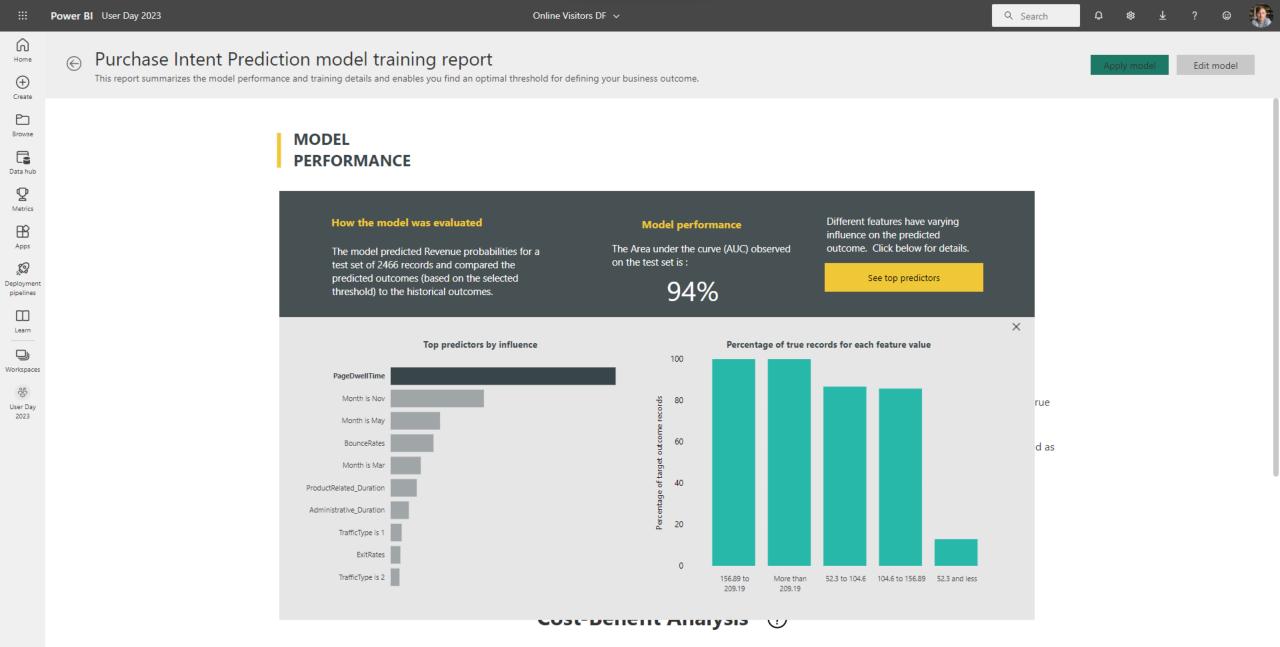






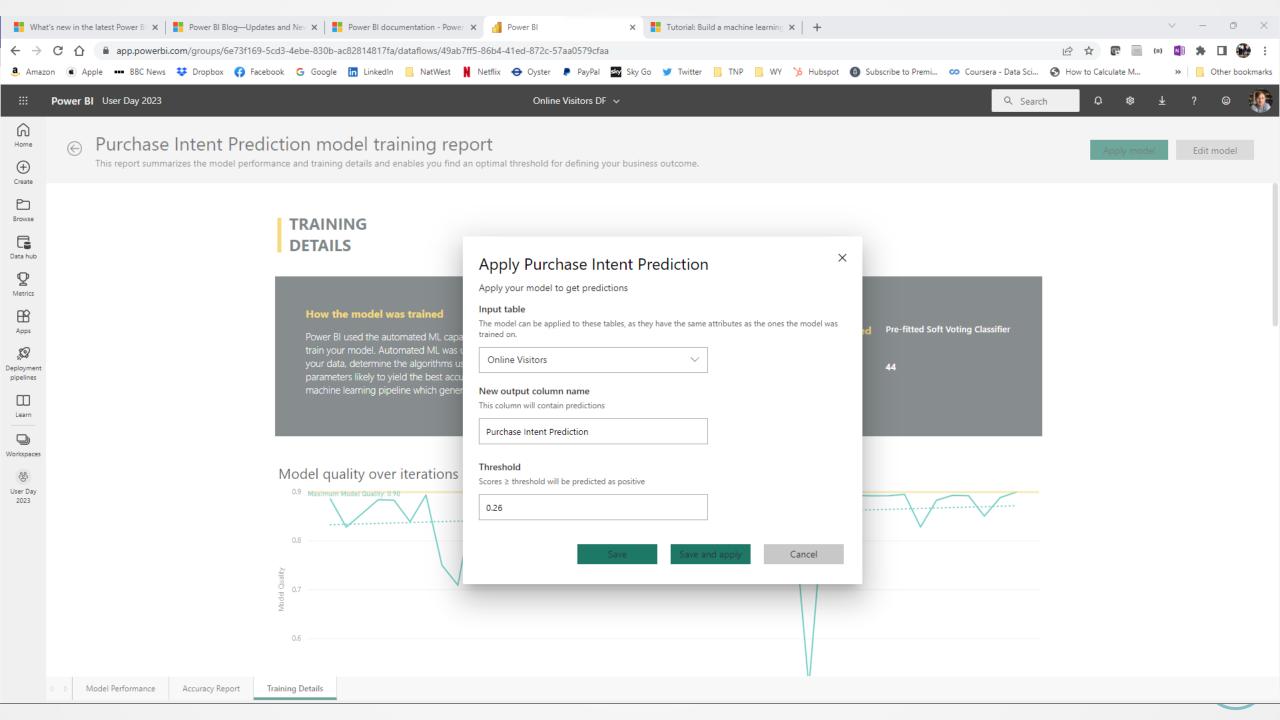


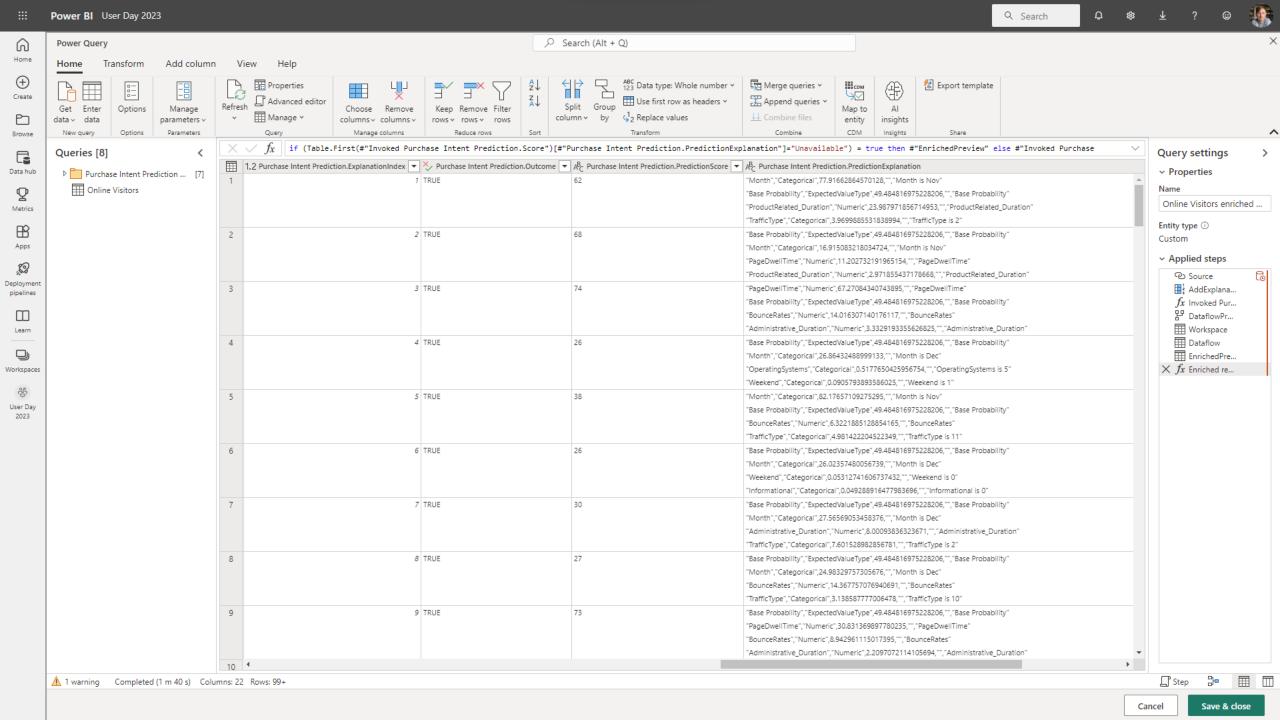


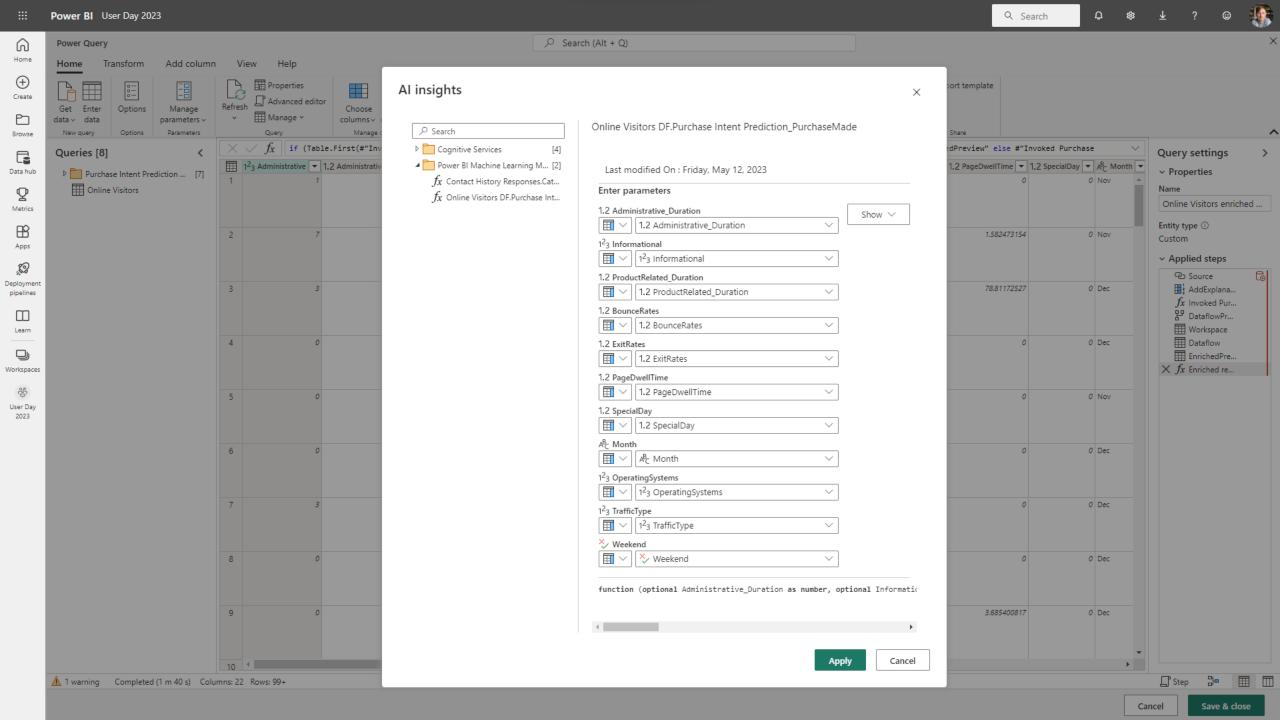


Population Size

1 D







# THE FUTURE IS BRIGHT

- The tools are ready right now to leverage machine learning and predict outcomes from your data
- But if I'm not ready for that, what can I do today...?
- Power BI allows us to look forward and make decisions without needing to think "AI"



## WHAT ABOUT TODAY?

### **Inventory Analysis**

Weare The Power People

£725.392 Available Inventory 544.392 Projected Inventory Qty

£499.500 Projected Inventory Value

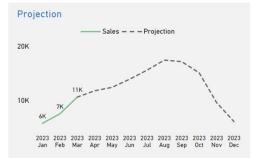
18,902 Sales (Avg)

16

No of Items







	Inventory Position			Projected		Inventory Cover			
Category   Sub Category   Item	Available Inventory Qty	Purchase Order Qty	Sales Order Qty	Sales Forecast Qty	Projected Inventory Qty  ▼	Projected Inventory Value	Sales -12 Wk Total Qty	Sales -12 Wk Avg Qty	Cover (weeks)
☐ Home Accessories	266,000	11,400	-51,000	-22,500	334,556	£102,600	80,005	6,667	
☐ Ornaments	148,000	3,300	-45,000	-13,000	193,570	£29,700	49,158	4,096	
Monkey Statuette	59,000	0	-8,500	-2,500	82,950	£0	12,599	1,050	15
Leather Tidy Tray	43,000	0	-1,500	-4,500	73,320	£0	18,267	1,522	8
Silver Candle Holder	46,000	3,300	-35,000	-6,000	37,300	£29,700	18,292	1,524	4
☐ Frames	118,000	8,100	-6,000	-9,500	140,986	£72,900	30,847	2,571	
Silver Picture Frame	55,000	8,100	-4,000	-6,000	114,650	£72,900	16,699	1,392	38
Wooden Picture Frame	63,000	0	-2,000	-3,500	26,336	£0	14,148	1,179	5
☐ Furniture	261,000	32,400	-108,500	-26,250	163,838	£291,600	76,641	6,387	
☐ Tables	114,000	24,000	-26,000	-10,000	124,613	£216,000	35,556	2,963	
Total	767,000	55,500	-236,500	-65,000	544,392	£499,500	226,828	18,902	



≡ Show Navigation 
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<sup>κ</sup>

Data updated ..



£725,392 Available Inventory 544.392 Projected Inventory Qty £499.500 Projected Inventory Value 18.902 Sales (Avg) 16 No of Items







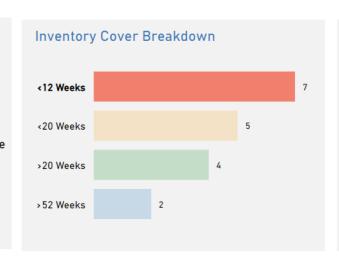
	Inventory Position					
Category   Sub Category   Item	Available Inventory Qty	Purchase Order Qty	Sales Order Qty	Sales Forecast Qty		
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Silver Picture Frame	55,000	8,100	-4,000	-6,000		
Wooden Picture Frame	63,000	0	-2,000	-3,500		
☐ Furniture	261,000	32,400	-108,500	-26,250		
□ Tables	114,000	24,000	-26,000	-10,000		
Total	767,000	55,500	-236,500	-65,000		

	Projected			
Sales -12 Wi Total Qty	Projected Inventory Value	Projected Inventory Qty  ▼		
80	£102,600	334,556		
49	£29,700	193,570		
12	£0	82,950		
18	£0	73,320		
18	£29,700	37,300		
30	£72,900	140,986		
16	£72,900	114,650		
14	£0	26,336		
76	£291,600	163,838		
35	£216,000	124,613		
226	£499,500	544,392		

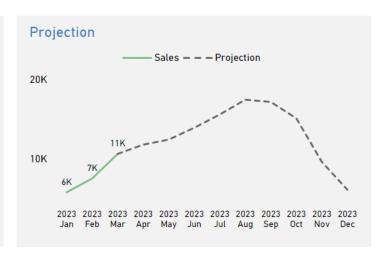


£289,831
Available Inventory
135,731
Projected Inventory Qty
£210,600
Projected Inventory Value
8,591
Sales (Avg)
7
No of Items

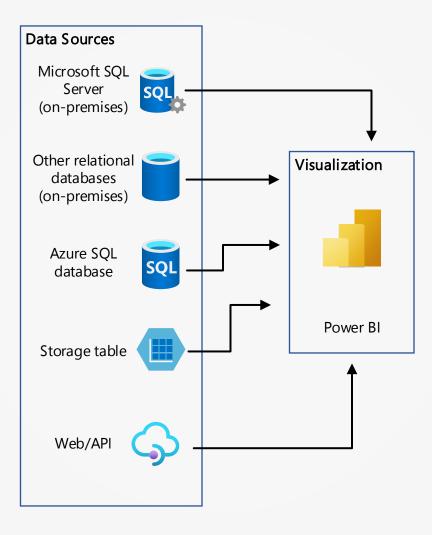
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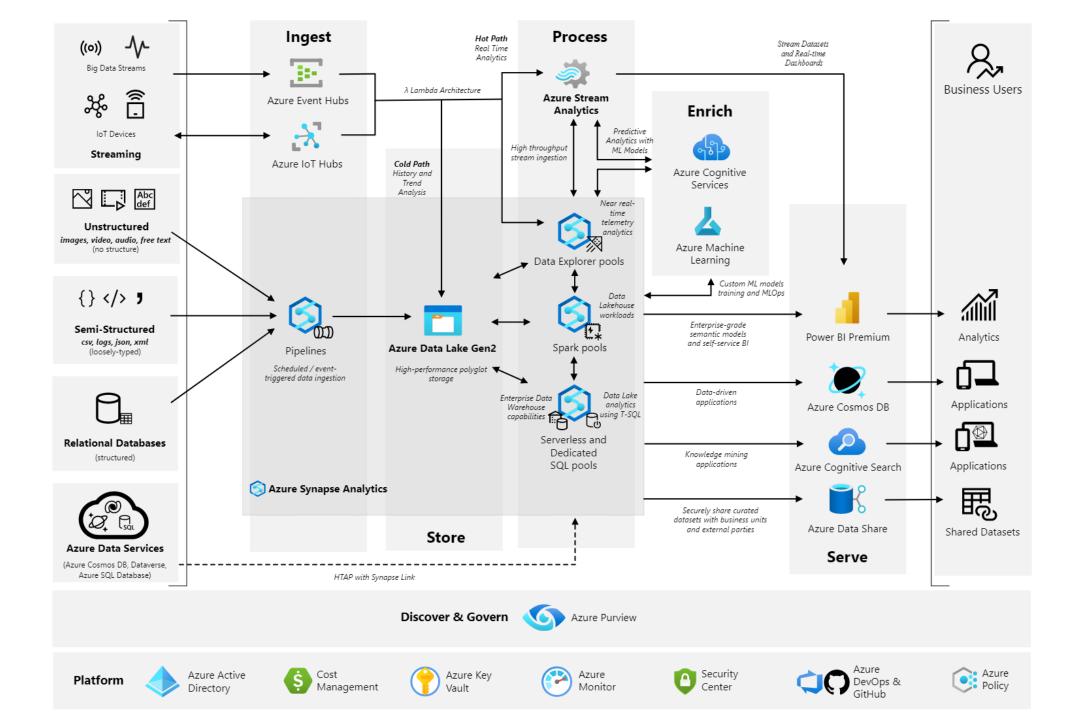




**Inventory Position** Projected **Inventory Cover** Item Available Inventory Qty Purchase Order Qty | Sales Order Qty Sales Forecast **Projected Inventory Qty** Sales -12 Wk Sales -12 Wk Cover (weeks) **Projected Inventory Total Qty** Qty Value Avg Qty Leather Tidy Tray 0 -4,500 73,320 £0 18,267 1,522 43,000 -1,500Silver Candle Holder 46.000 3,300 -35.000 -6.000 37.300 £29,700 18,292 1,524 Wooden Picture Frame 63,000 0 -2,000 -3,50026,336 £0 14,148 1,179 Oak Chair 70,000 5,400 -52,500 -7.250 22,900 £48,600 14.879 1.240 Multi Coloured Rug 11,700 -39,000 -5,250 £105.300 13,472 10 59.000 -3.7001.123 3,000 -6,250 -6,875 £27,000 12,953 1,079 Teak Chair 43,000 -26,000 Orange Rug 53,000 -21,500 -3,750 -13,550£0 11,089 924 10 Total 23,400 -36,500 £210,600 103,100 377,000 -177,500 135,731 8,591









## CONCLUSIONS



- The Microsoft stack of Power BI and Azure provides an entirely scalable reporting and analytics toolkit
- This ranges from the simplest reporting requirements through to enterprise scale data warehousing and advanced analytics
- They are a blank canvas, to be deployed in the right way







## THE POWER PACK



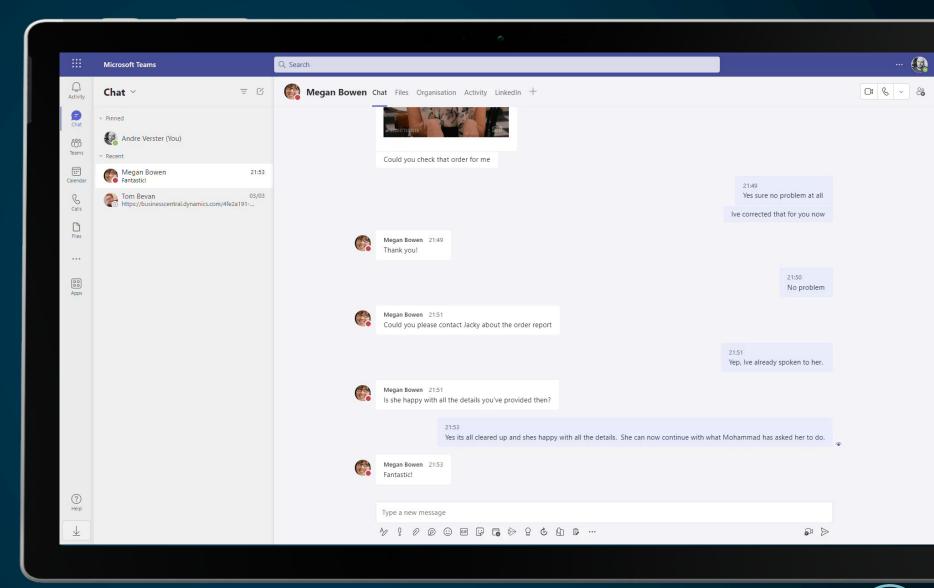
- A suite of Power BI reports, available off the shelf
- Finance P&L, Balance Sheet and GL Detail
- Sales Customer segmentation and item sales and margin analysis
- Inventory Availability, ageing and cover
- Credit control Accounts receivable & payable



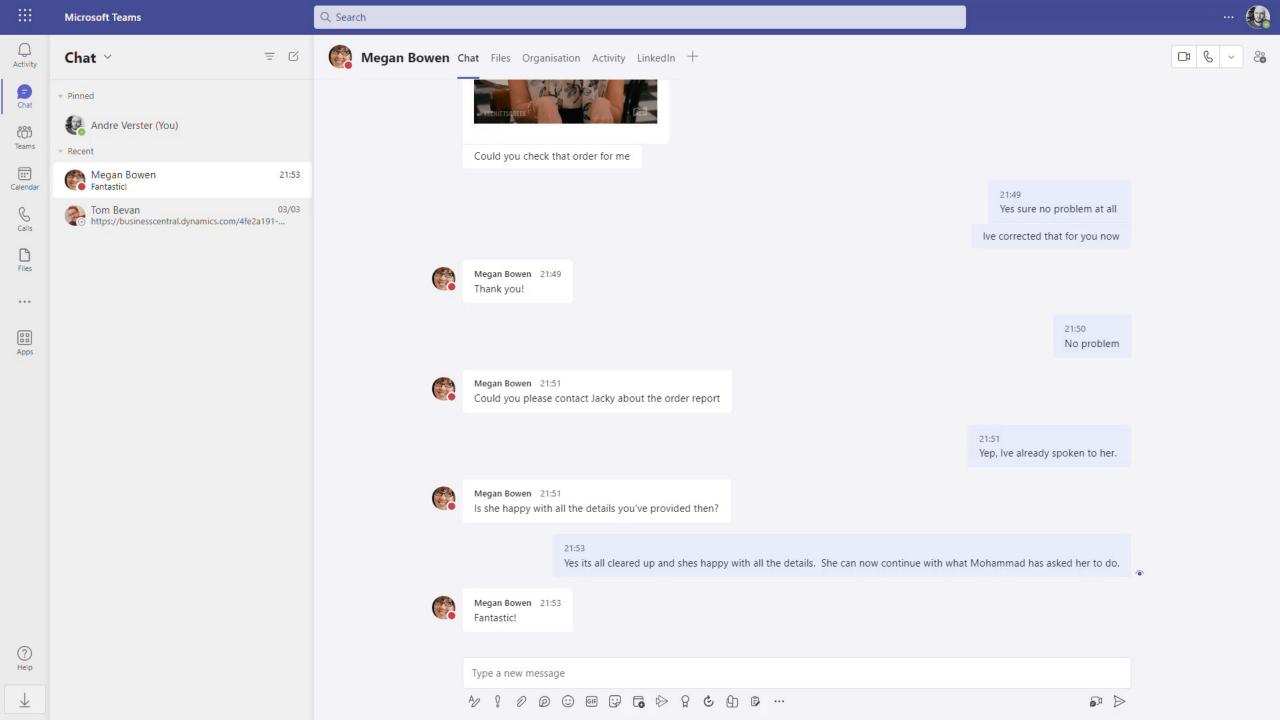


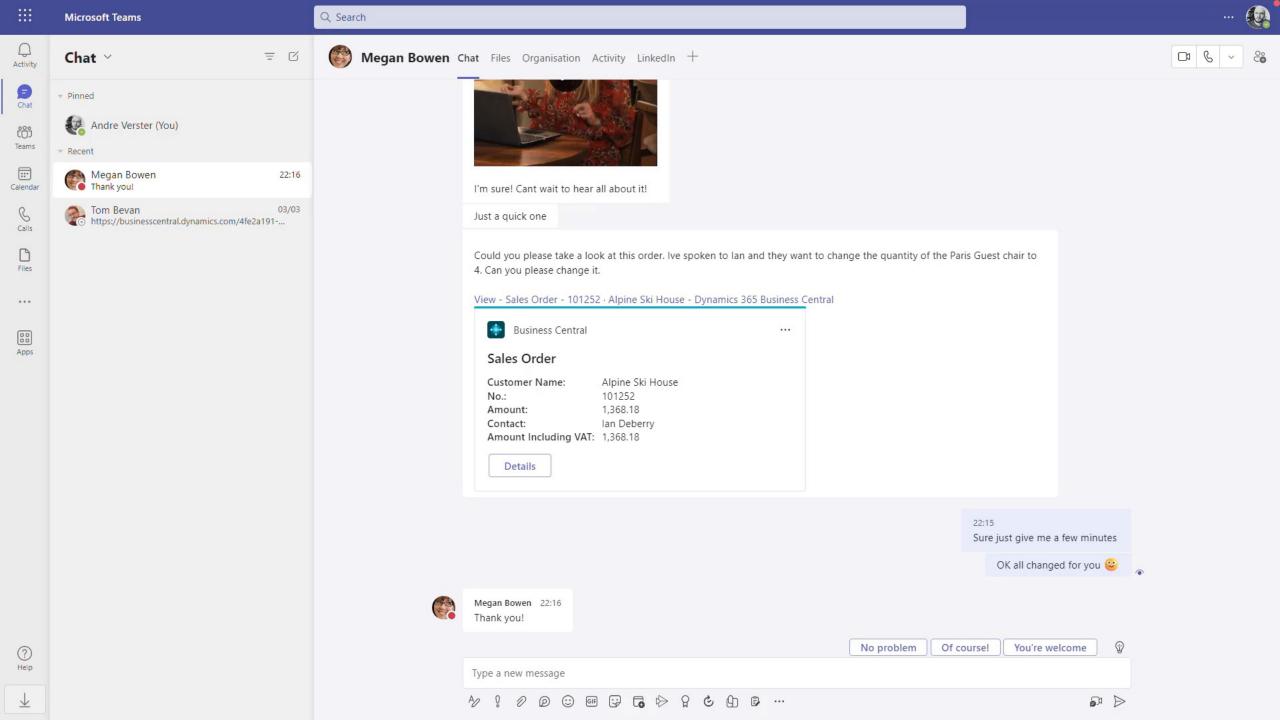
### BUSINESS CENTRAL IN MODERN WORKPLACE

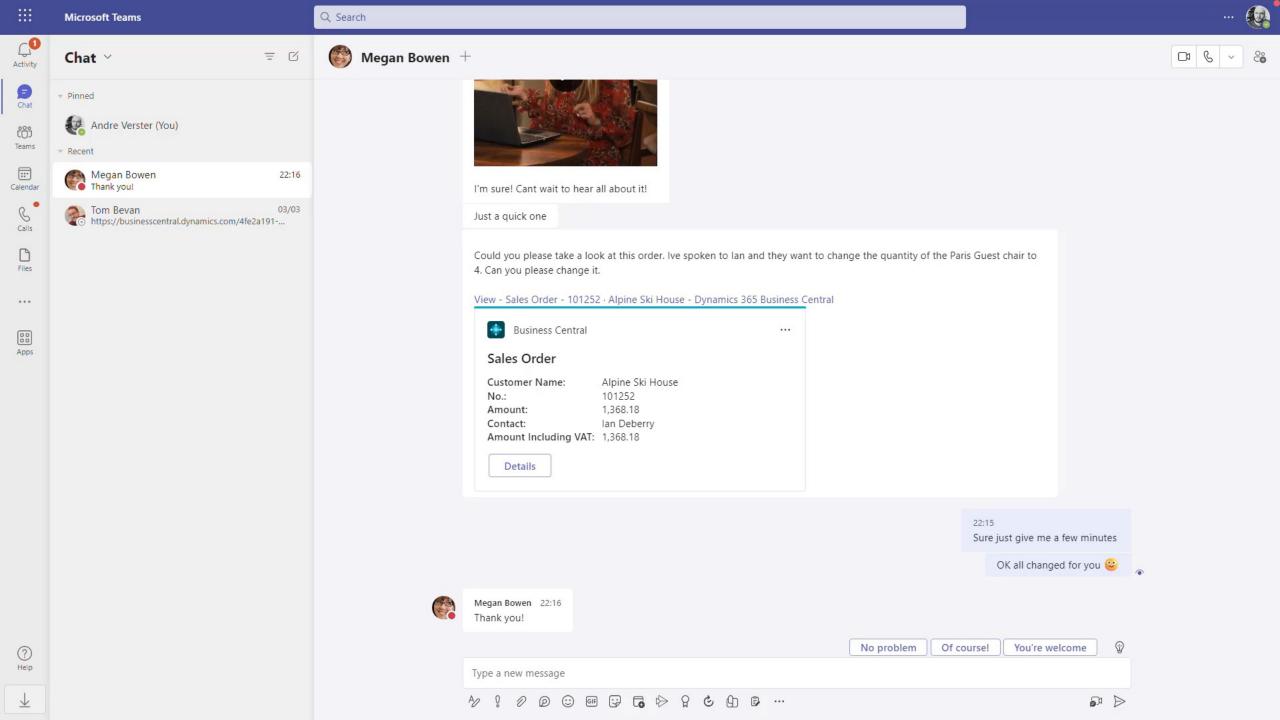
**Andre Verster** 

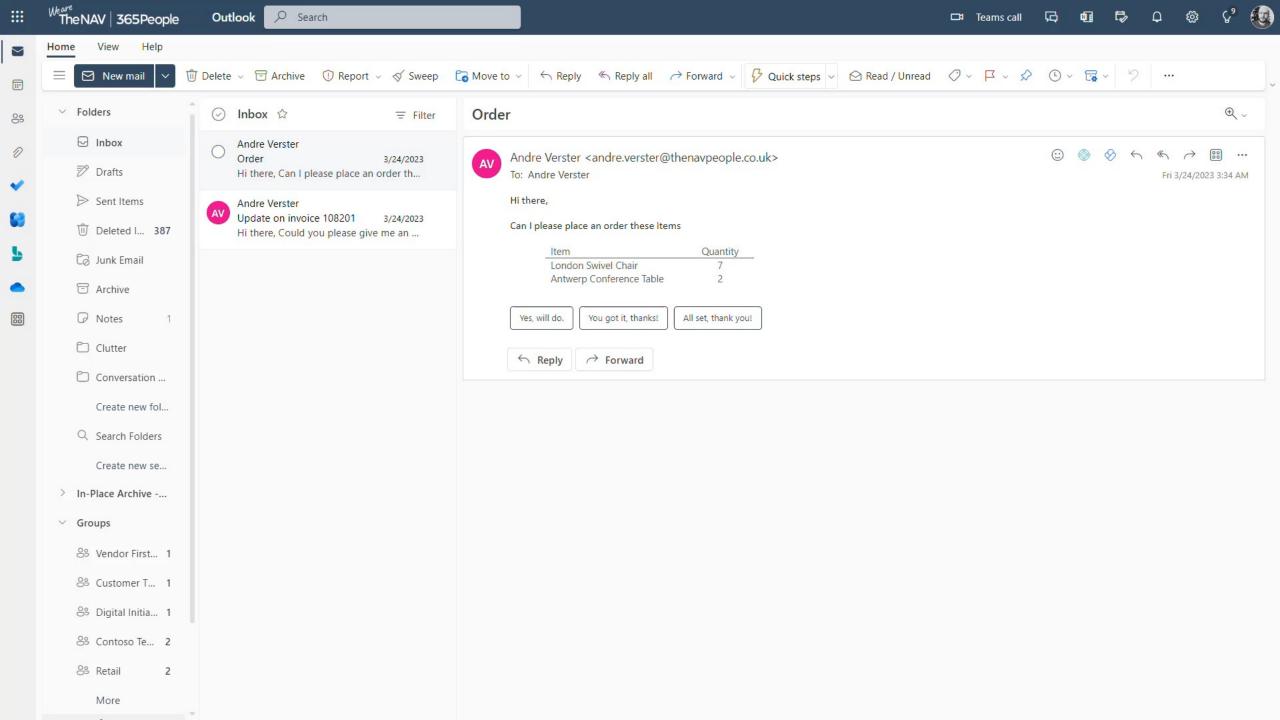


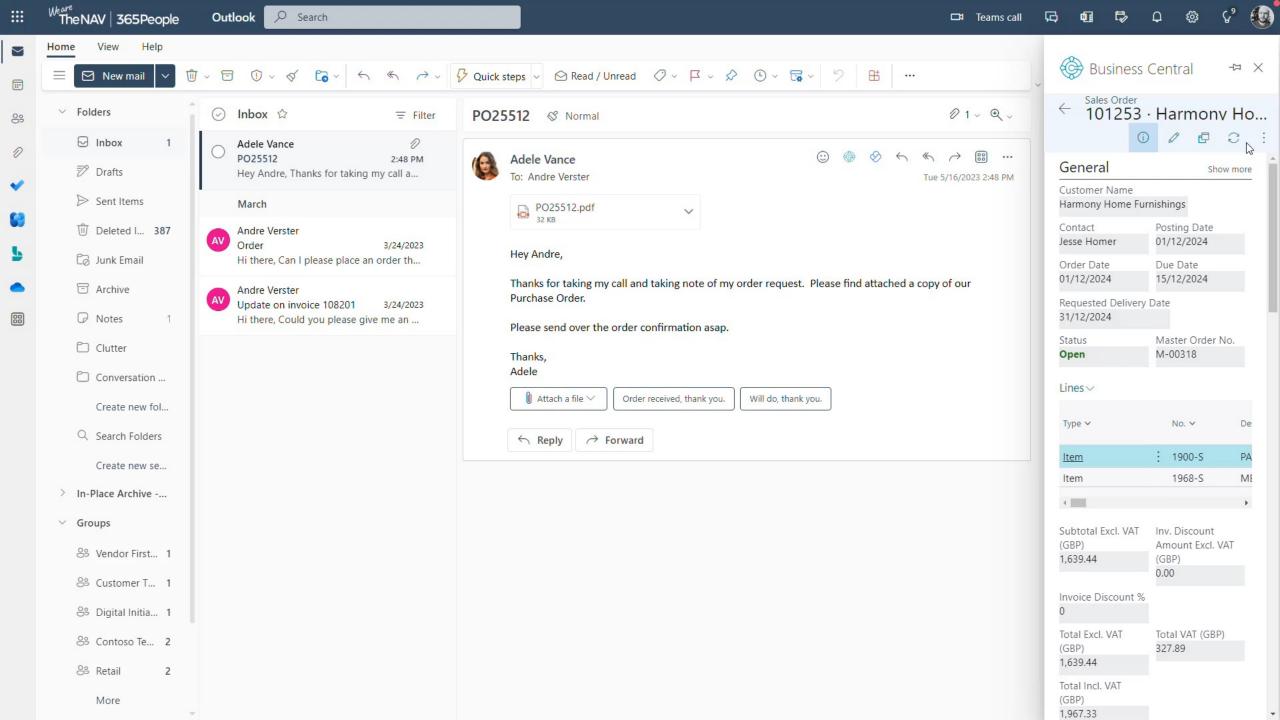


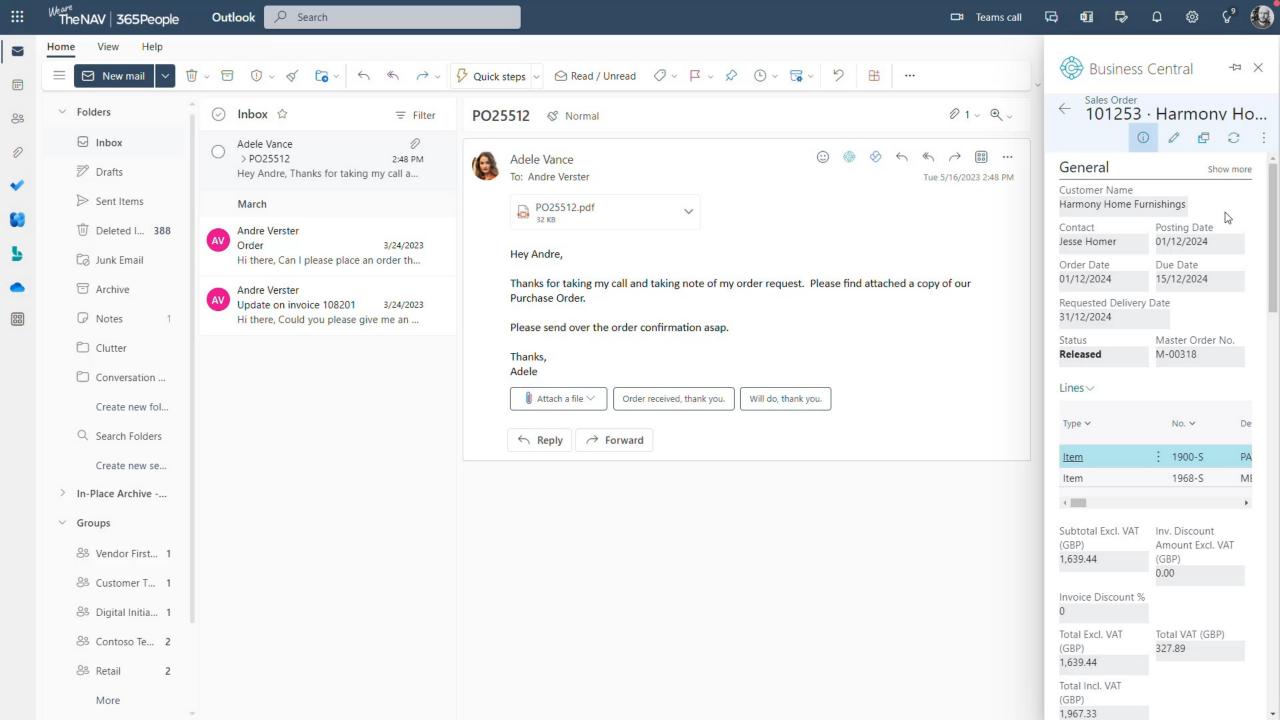




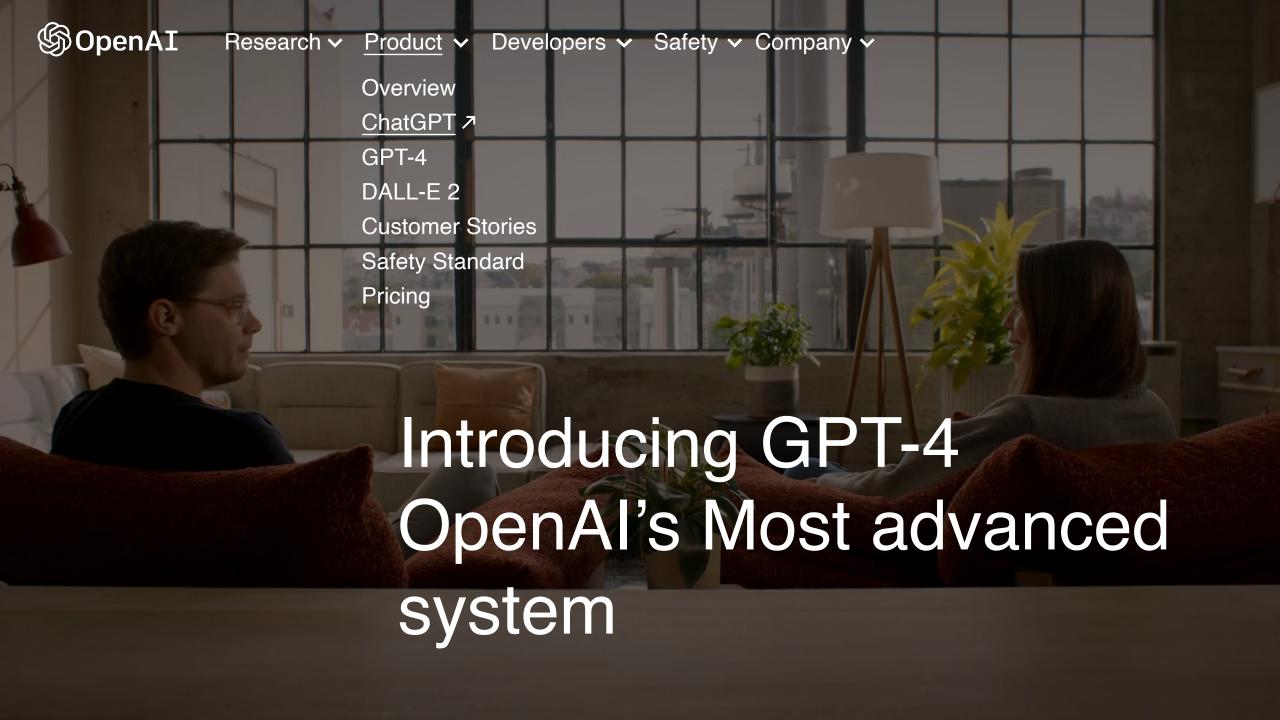






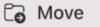








Archive









() Sync

### **Team Yorkshire - Foodbank Donation**



Thursday, 15 December 2022 at 12:21



Myfanwy Cross < Myfanwy.Cross@thenavpeople.co.uk >

To: Ian Humphries

Hi lan

I have been speaking with Abdul and we have agreed to split the Yorkshire budget between him in Huddersfield and me in Penistone where I live.

I will not really be able to shop until Saturday after your 16<sup>th</sup> deadline is this ok? My partners youngest who is only with us at weekends is very keen to come and help me with the shop.

**Thanks** 

Myfanwy

Myfanwy Cross Reporting Analyst



### Hello Myfanwy,







I hope you're doing well. Since you and Abdul have agreed to split the Yorkshire budget, it's good to hear that you'll be able to go shopping on Saturday with your partner's youngest. However, as the deadline is on the 16th, please make sure to complete the shopping before that date.

If you need any assistance or have any further questions, please let me know. I'm happy to help.

Best regards,

ChatGPT

From: lan Humphries (ian.humphries@thenavpeople.co.uk)

To: Myfanwy Cross

Subject: Re: Team Yorkshire - Foodbank Donation



### Yup no Prob 😊

Ian Humphries
NAV Person
07798 504517
Ian.humphries@thenavpeople.co.uk

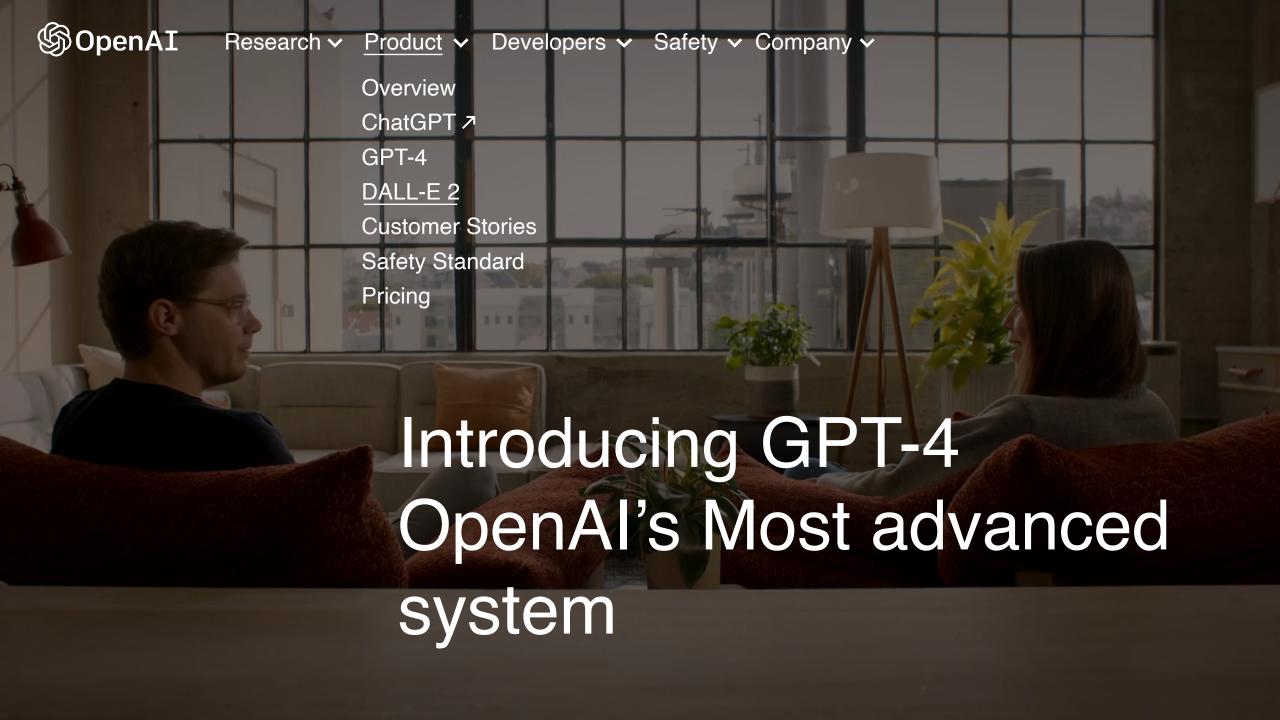
From: Myfanwy Cross < Myfanwy. Cross@thenavpeople.co.uk>

Date: Thursday, 15 December 2022 at 12:21

To: Ian Humphries <ian.humphries@thenavpeople.co.uk>

Subject: Team Yorkshire - Foodbank Donation

Hi lan



## (S) DALL-E



















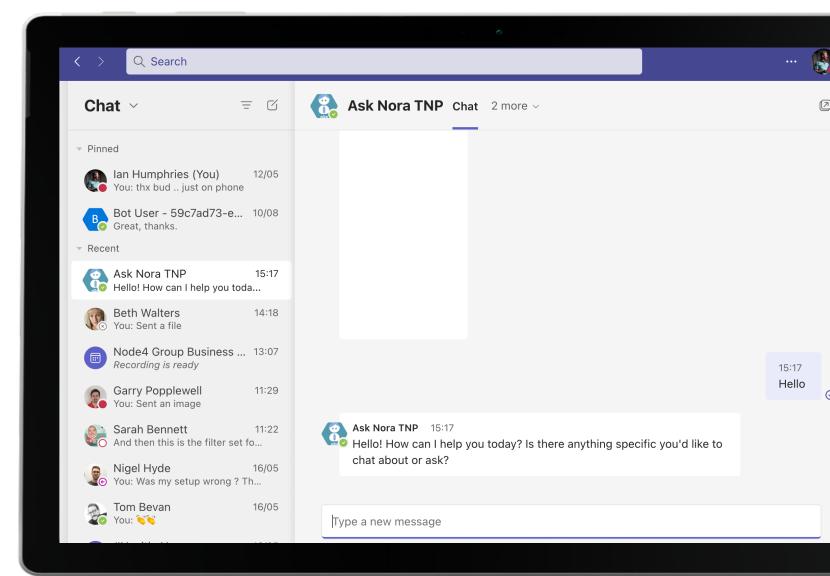






## Microsoft Teams













- Count, example: how many customers in country/region UK and that have a phone number and their name ends with Ltd and neither I or Otis are the salesperson
- Create Document, example: Create me a PO for Item I00001 against Candoxy
- Create Task, example: Tell Cynthia to follow up with candoxy about their order history
- draft, example: draft an e-mail to the finance director of Candoxy telling them that order so00001 will be delayed by a few weeks
- feedback, example: that last response wasn't very good because it didn't find the right field
- Get, example: give me the credit limit (lcy) of gravelax
- help, example: what can i say?
- List, example: List the name, Contact & Phone No. for all customers in country/region UK and that do not have a phone no. and their name ends with Ltd, sorted by name
- release, example: release sales order so000001
- send, example: send Jim.Jimson@test.com a list of the name,
   Contact & Phone No. for all customers in country/region UK and
   that do not have a phone no. and their name ends with Ltd.
   Include the message Hi Jim, here's some data i though you'd find

hello























Contact & Phone No. for all customers in country/region UK and that do not have a phone no. and their name ends with Ltd. Include the message Hi Jim, here's some data i though you'd find interesting

• Translate, example: When i say marco you say polo

08:56 hello



Ask Nora TNP 08:56

Hello! How can I help you today? Is there anything specific you'd like to chat about or ask?

08:56

how many customers are classed as a hotel





Ask Nora TNP 08:56

There are 12 customers matching those criteria

























1

08:56

can you show their balance and sales this year





Ask Nora TNP 08:56

### Customers

Name	Balance (LCY)	Sales This Year
Hotel Luxe	20,125.67	66,705.63
Hotel Haven	59,183.56	162,645.03
Hotel Ace	53,042.37	186,410.61
Hotel Royale	15,133.37	46,290.48
Hotel Deluxe	42,004.48	110,005.36
Hotel Essentials	15,879.42	152,257.87
Hotel Interiors UK	16,149.56	59,346.64
Sovereign Hotel Supplies	34,209.2	136,873.14
Hotel Room Designs Ltd	68,206.87	172,596.06
Jura Hotel Group	19,262.33	66,920.65
Hotel du Vin	58,506.67	165,544.92
The Kings Arms Hotel	57,522.08	100,854.11

































Ask Nora TNP 09:00

info@hotelhaven.com

Regarding Your Outstanding Balance

Dear Hotel Haven,

We are reaching out to remind you of your outstanding balance of 59,183.56. Please find the details of your open documents below:

Posting Date	Document Type	Document No.	Due Date	Amount	Remaining Amount
04/01/23	Invoice	104609	04/30/23	19,244.28	19,244.28
04/01/23	Invoice	104610	04/30/23	21,924.85	21,924.85
05/01/23	Invoice	104645	05/31/23	18,014.43	18,014.43

If you have any queries regarding this balance, please do not hesitate to contact our salesperson, Robin Parson.

Best regards, Ian Humphries

Click to edit & send























7

14:14

Give me a summary of hotel haven





Ask Nora TNP 14:14

The Summary for Customer Hotel Haven is they have a total debt of 59,183.56 of which 41,169.13 is currently due. In terms of their sales profile they have 162,645.03 of Sales this year (Compared to 379,913.74 last year), of which 18,014.43 was in the last 6 weeks. Their salesperson is Robin Parson and you can contact Hotel Haven on +44 1273 555 555





























### Ask Nora TNP 14:14

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### 14:14

Give me a summary of florence table lamp





### Ask Nora TNP 14:14

The Summary for Item Florence Table Lamp is There are currently 10 in stock with 25 on Purchase order (The current P.O is 106391 and is expected in on 05/21/23. The total value of sales this year has been 11,484 compared to 27,423 last year which is a difference of -58.1%. The supplier is Wholesale Bazaar Ltd and can be contacted on +44 1952 288292



















# ASK NORA I'M READY FOR YOU!











































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