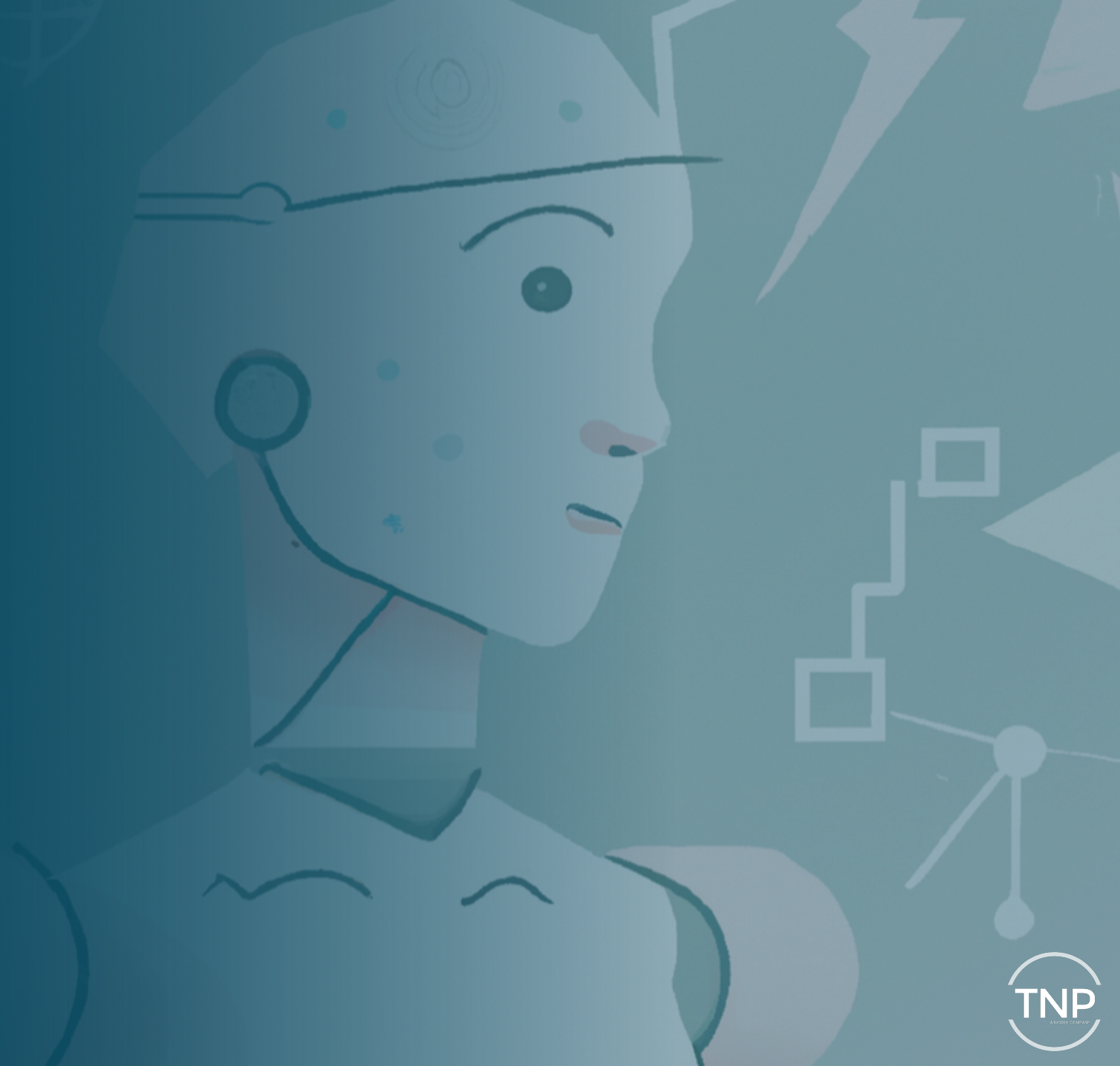
Microsoft Dynamics & Power

USER DAY 2023

Do more with less



EXPLOITING MICROSOFT'S MODERN WORKPLACE PRODUCTS

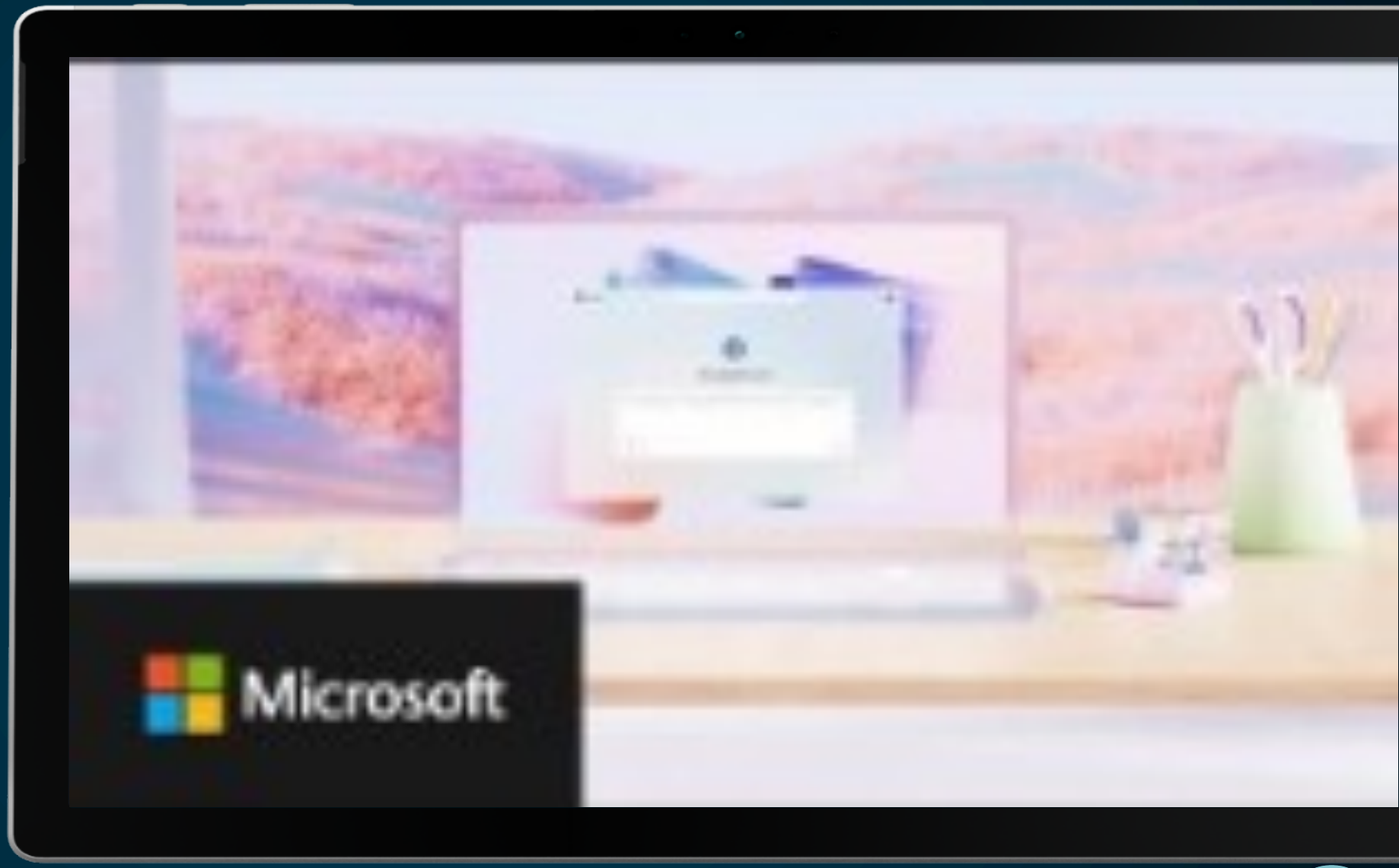
Explore how the Modern Workplace products from Microsoft fit together and provide incredible features for your everyday life.

AGENDA

- ❑ Copilot in M365
- ❑ Microsoft Viva Suite
- ❑ Teams SDK (more than just an APP)
- ❑ Adaptive Cards
- ❑ Microsoft Search – Adding Verticals

MICROSOFT 365 COPILOT

Now available: Copilot Early Access Program and new capabilities in Copilot



MICROSOFT VIVA SUITE

MICROSOFT VIVA SUITE

Viva Suite

The employee experience platform built within Microsoft 365 and Microsoft Teams. Support connection, insight, purpose, and growth to empower people and teams to be their best with Viva.

Connections

for
people in your organisation wherever they are

Engage

for
building meaningful relationships at work

Insights

for
balancing productivity and wellbeing

Learning

for
learning while in the flow of working

Goals

for
connecting teams and individuals to common goals

Topics

for
discovering knowledge and expertise

Sales

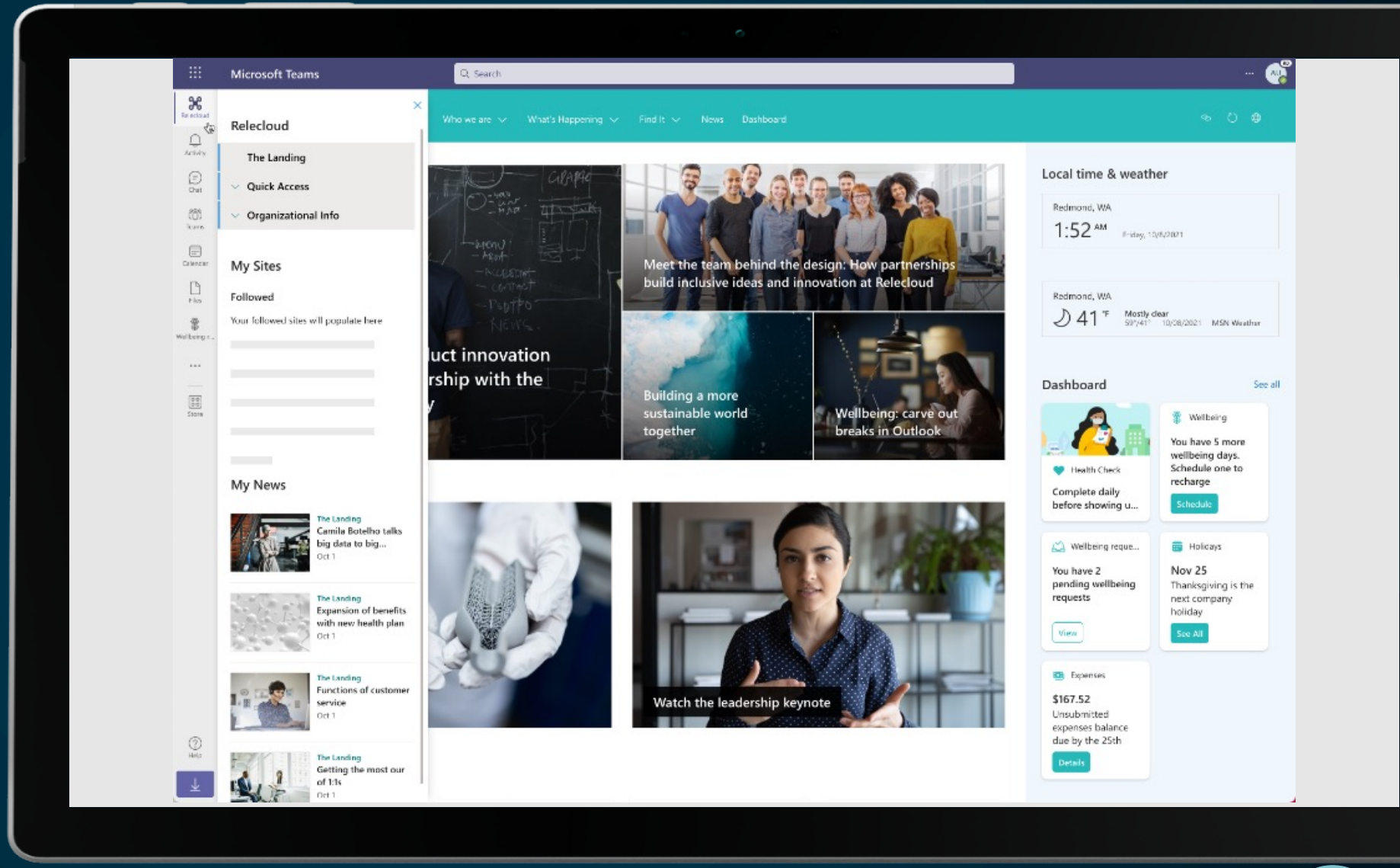
for
supercharging your CRM system

VIVA CONNECTIONS

Viva Connections offers a new way for leaders to shape culture and invite employees to participate in building an inclusive workplace that helps everyone succeed by giving people a curated, company-branded experience that brings together relevant news, conversations, and other resources.

Viva Connections is personalized and appears in the apps and devices employees already use every day, such as Microsoft Teams.

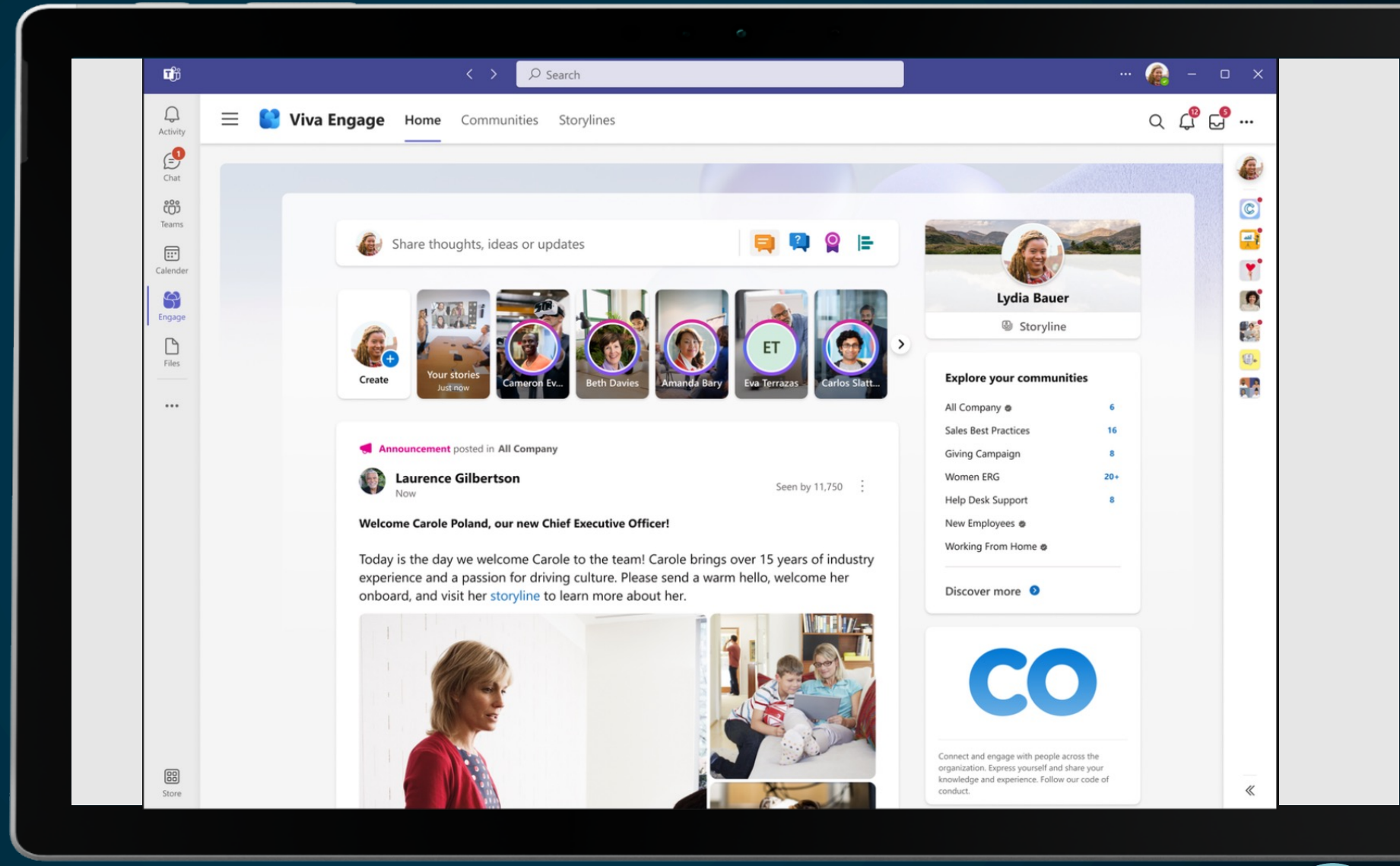
VIVA CONNECTIONS



VIVA ENGAGE (AKA YAMMER)

The new Microsoft Viva Engage was announced at Microsoft Inspire! This new app in Microsoft Viva is designed to help people and teams be their best, have a voice, and feel included in the workplace. Built on the foundation of Yammer, Viva Engage brings people together across the organization to connect with leaders and co-workers, find answers to questions, share their unique story, and find belonging at work.

VIVA ENGAGE

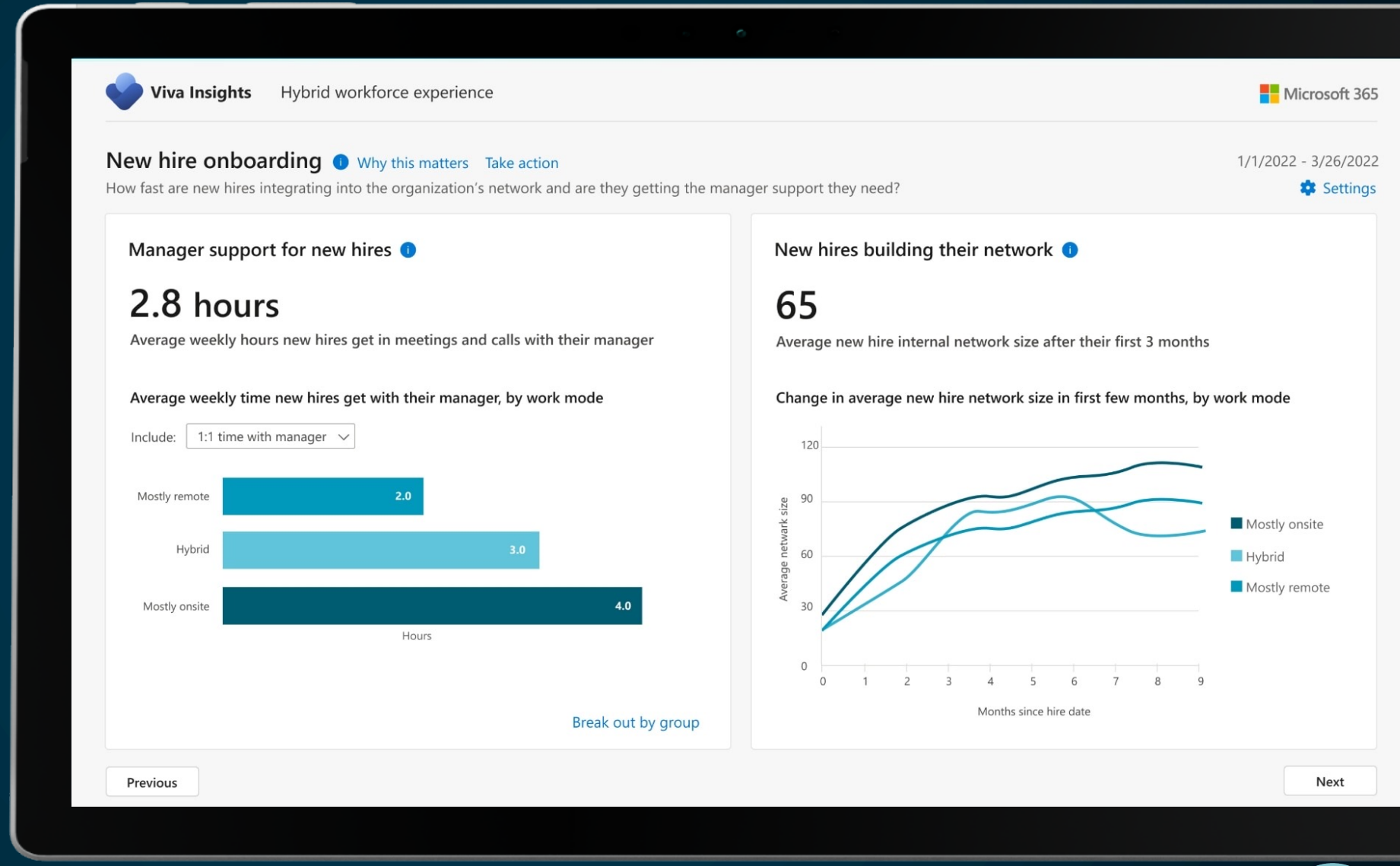

Search
Viva Engage
Home
Communities
Storylines
Activity
Chat
Teams
Calender
Engage
Files
Store
Share thoughts, ideas or updates
Create
Your stories
Just now
Cameron Ev...
Beth Davies
Amanda Bary
ET
Eva Terrazas
Carlos Slatt...
Lydia Bauer
Storyline
Explore your communities
All Company 6
Sales Best Practices 16
Giving Campaign 8
Women ERG 20+
Help Desk Support 8
New Employees
Working From Home
Discover more
Announcement posted in All Company
Laurence Gilbertson
Now
Seen by 11,750
Welcome Carole Poland, our new Chief Executive Officer!
Today is the day we welcome Carole to the team! Carole brings over 15 years of industry experience and a passion for driving culture. Please send a warm hello, welcome her onboard, and visit her storyline to learn more about her.
CO
Connect and engage with people across the organization. Express yourself and share your knowledge and experience. Follow our code of conduct.

VIVA INSIGHTS

To help people achieve balance, build better work habits, and find focus wherever and whenever they need it, we're excited to introduce **Viva Insights** – available in Microsoft Teams. Viva Insights gives individuals, managers, and leaders personalized and actionable insights that help everyone in an organization thrive. In addition to new productivity and wellbeing experiences and insights in Microsoft Teams, Viva Insights will, over time, bring the power of Microsoft Workplace Analytics and Microsoft MyAnalytics together under the Microsoft Viva brand.

Viva Insights is designed to protect privacy. Personal insights are visible only to the individual, and for manager and leader insights, customers can rely on safeguards like de-identification, aggregation, and differential privacy by default.

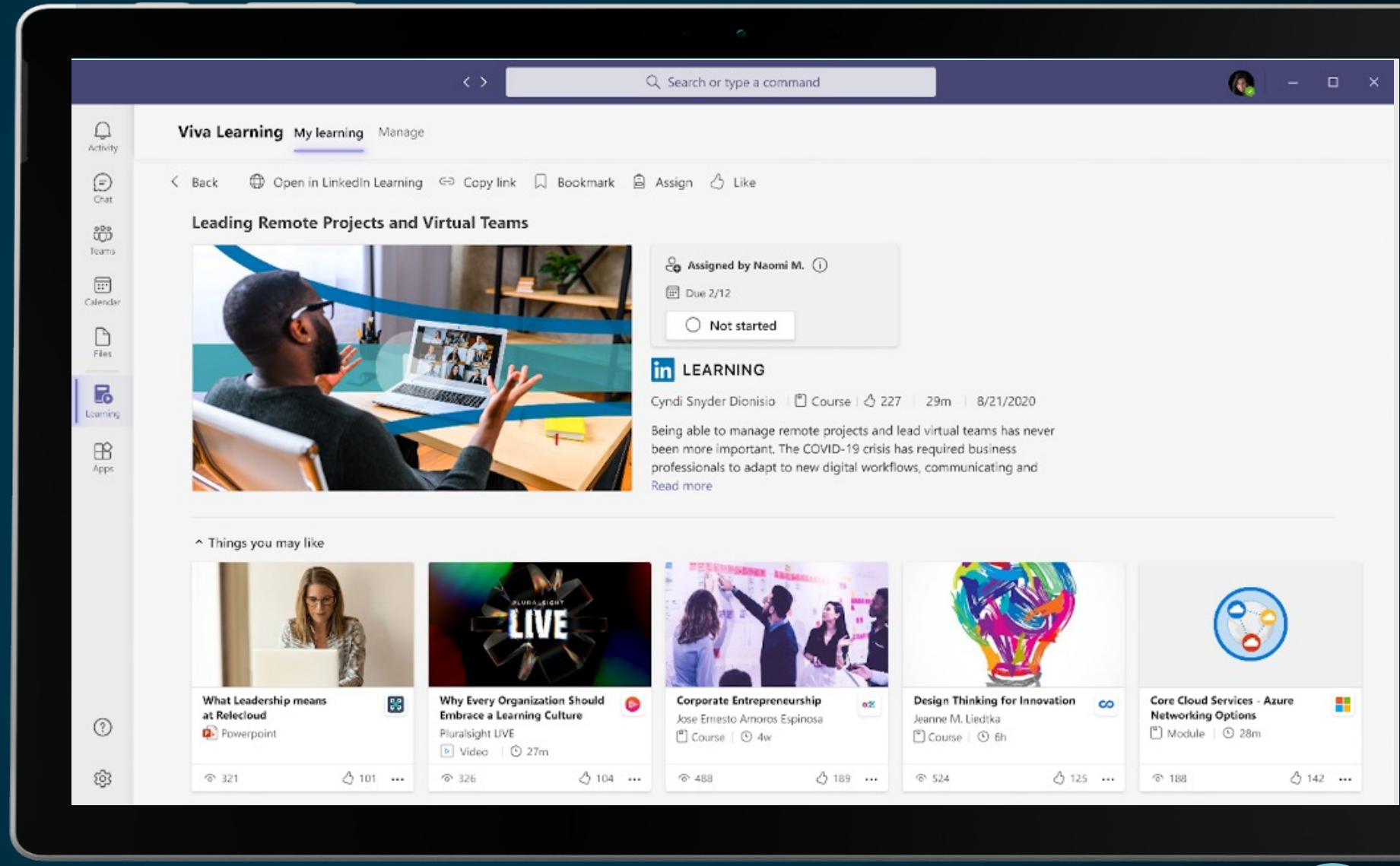
VIVA INSIGHTS



VIVA LEARNING

Viva Learning empowers everyone to gain targeted skills in the flow of their work by creating a central hub for learning in Microsoft Teams where people can discover, share, assign, and learn from content libraries available across the organization. Viva Learning makes learning a natural part of your day - seamlessly connecting into Microsoft Teams. You can chat about learnings and training, share content via chat, and pin curated resources collections to Teams channels and dedicated tabs – and much more.

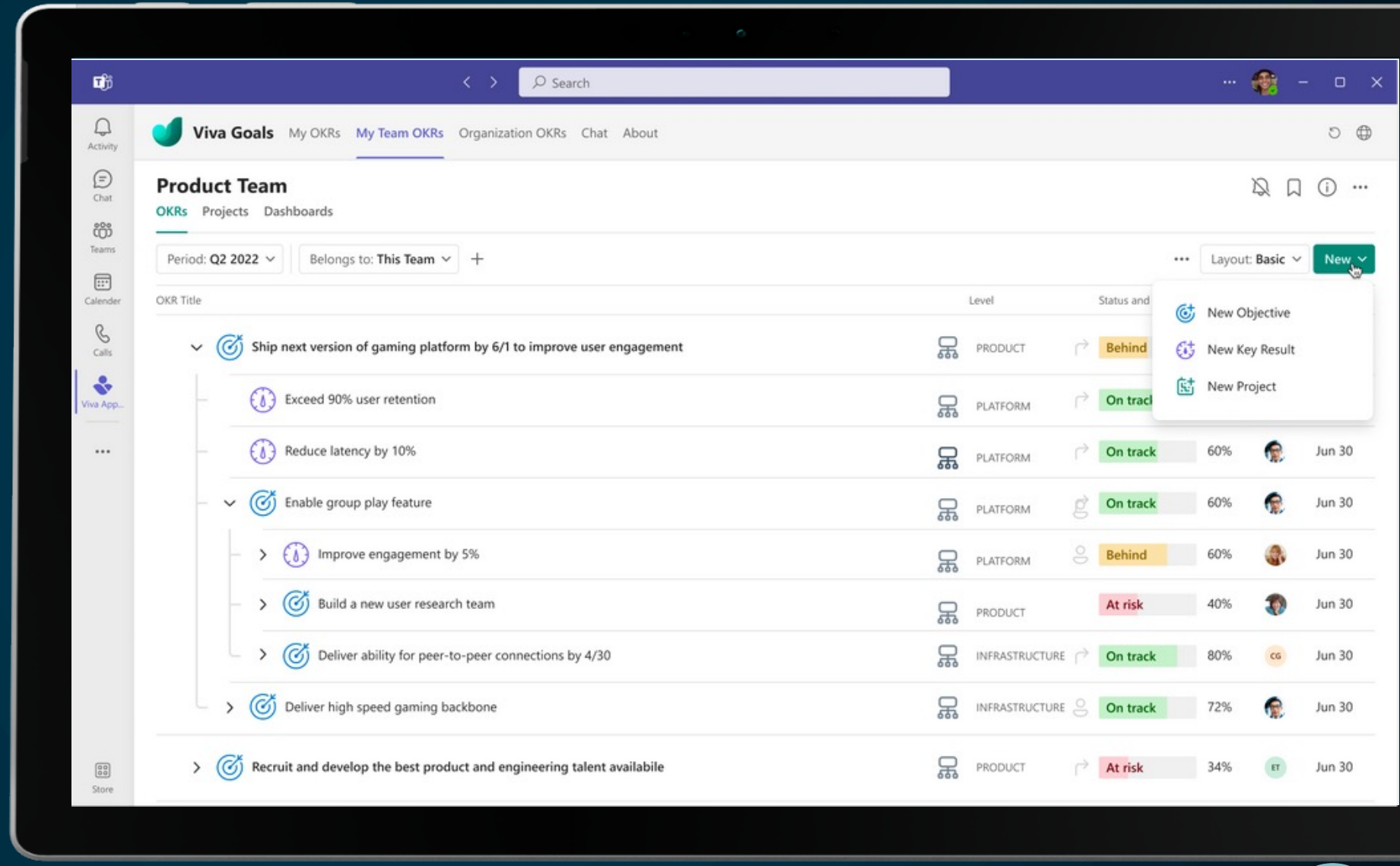
VIVA LEARNING



VIVA GOALS

Microsoft Viva Goals is a goal-setting and management solution that aligns teams to your organization's strategic priorities, driving results and a thriving business. Viva Goals can help create clarity, focus teams on impact, and bring goals into the flow or everyday work.

VIVA GOALS

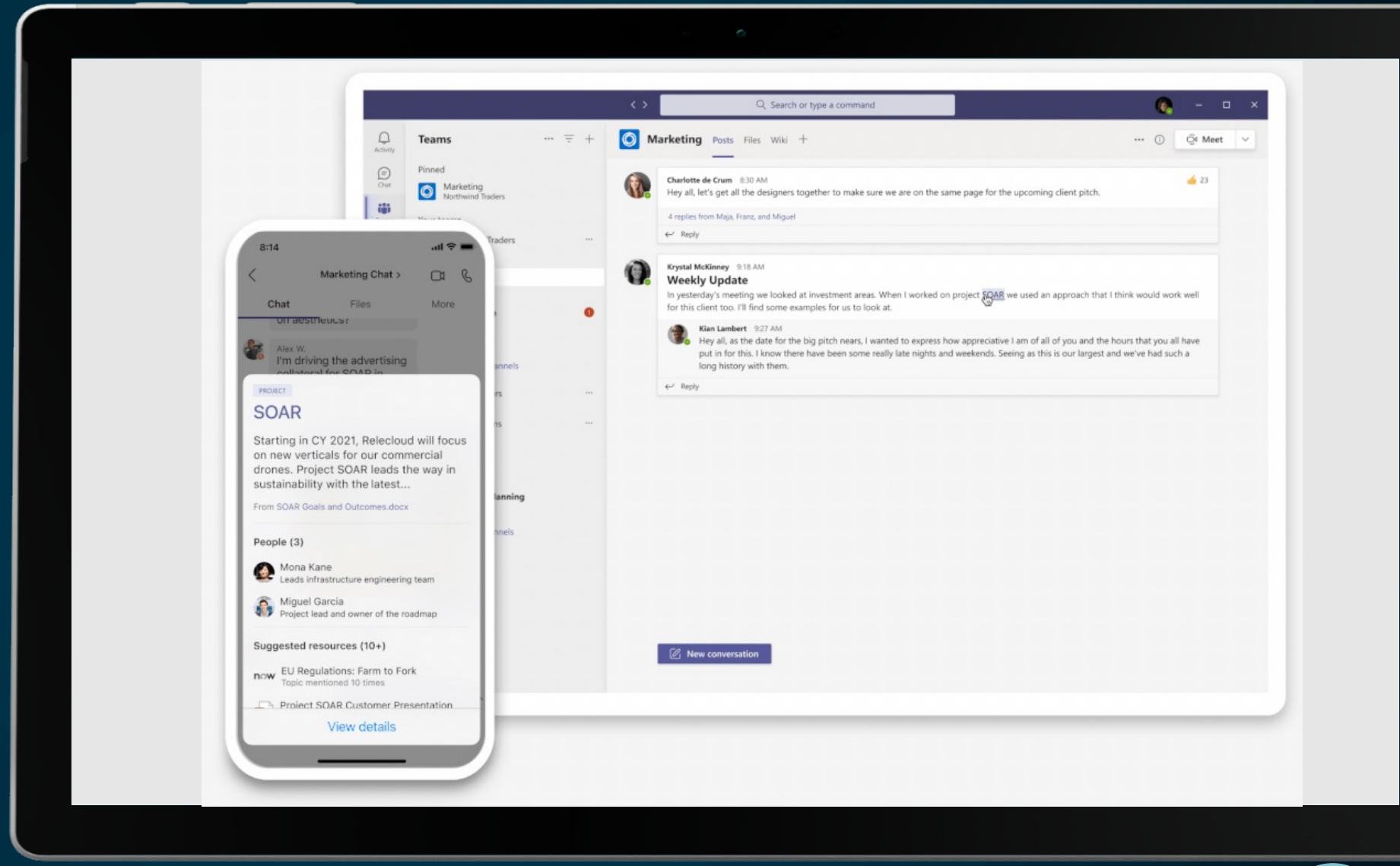

Search
Viva Goals
My OKRs
My Team OKRs
Organization OKRs
Chat
About
Activity
Chat
Teams
Calender
Calls
Viva App...
Store
Product Team
OKRs
Projects
Dashboards
Period: Q2 2022
Belongs to: This Team
Layout: Basic
New
New Objective
New Key Result
New Project
OKR Title
Level
Status and
Ship next version of gaming platform by 6/1 to improve user engagement
PRODUCT
Behind
Exceed 90% user retention
PLATFORM
On track
Reduce latency by 10%
PLATFORM
On track
60%
Jun 30
Enable group play feature
PLATFORM
On track
60%
Jun 30
Improve engagement by 5%
PLATFORM
Behind
60%
Jun 30
Build a new user research team
PRODUCT
At risk
40%
Jun 30
Deliver ability for peer-to-peer connections by 4/30
INFRASTRUCTURE
On track
80%
Jun 30
Deliver high speed gaming backbone
INFRASTRUCTURE
On track
72%
Jun 30
Recruit and develop the best product and engineering talent availabile
PRODUCT
At risk
34%
Jun 30

VIVA TOPICS

Viva Topics uses artificial intelligence (AI) to empower people with knowledge and expertise in Microsoft Teams and the Microsoft 365 apps they use every day and to connect, manage, and protect content across systems and teams.

Viva Topics is built on the content and platform services of Microsoft Teams and the Microsoft Graph, and will deliver knowledge directly through the Teams user experience later this year. We're pleased to announce that today, Viva Topics has reached general availability for our commercial customers.

VIVA TOPICS


Search or type a command
Teams
Pinned
Marketing
Northwind Traders
Marketing
Posts
Files
Wiki
Meet
Charlotte de Crum 8:30 AM
Hey all, let's get all the designers together to make sure we are on the same page for the upcoming client pitch.
4 replies from Maja, Franz, and Miguel
Reply
Krystal McKinney 9:18 AM
Weekly Update
In yesterday's meeting we looked at investment areas. When I worked on project SOAR we used an approach that I think would work well for this client too. I'll find some examples for us to look at.
Kian Lambert 9:27 AM
Hey all, as the date for the big pitch nears, I wanted to express how appreciative I am of all of you and the hours that you all have put in for this. I know there have been some really late nights and weekends. Seeing as this is our largest and we've had such a long history with them.
Reply
New conversation
8:14
Marketing Chat
Chat
Files
More
Alex W.
I'm driving the advertising
PROJECT
SOAR
Starting in CY 2021, Relecloud will focus on new verticals for our commercial drones. Project SOAR leads the way in sustainability with the latest...
From SOAR Goals and Outcomes.docx
People (3)
Mona Kane
Leads infrastructure engineering team
Miguel Garcia
Project lead and owner of the roadmap
Suggested resources (10+)
EU Regulations: Farm to Fork
Topic mentioned 10 times
Project SOAR Customer Presentation
View details

VIVA & EMPLOYEE EXPERIENCE USE CASES

Analyse and visualize results from employee surveys into Power BI to provide insights into employee sentiment and engagement

Viva Insights + Power Automate + Viva Goals

Build custom dashboards that display key metrics and KPIs related to employee engagement, well-being, and learning.

Automate workflows related to employee well-being, like break reminders or encouraging physical activity

Automate workflows related to employee goals, like reminders to employees about their progress towards their goals

Build conversational experiences for employees, such as answering FAQs about company policies or providing information about benefits

Viva Connections + Power Virtual Agents + Viva Feedback

Use Virtual agents to capture employee feedback through conversational experiences or forums to share ideas. Centralise feedback.

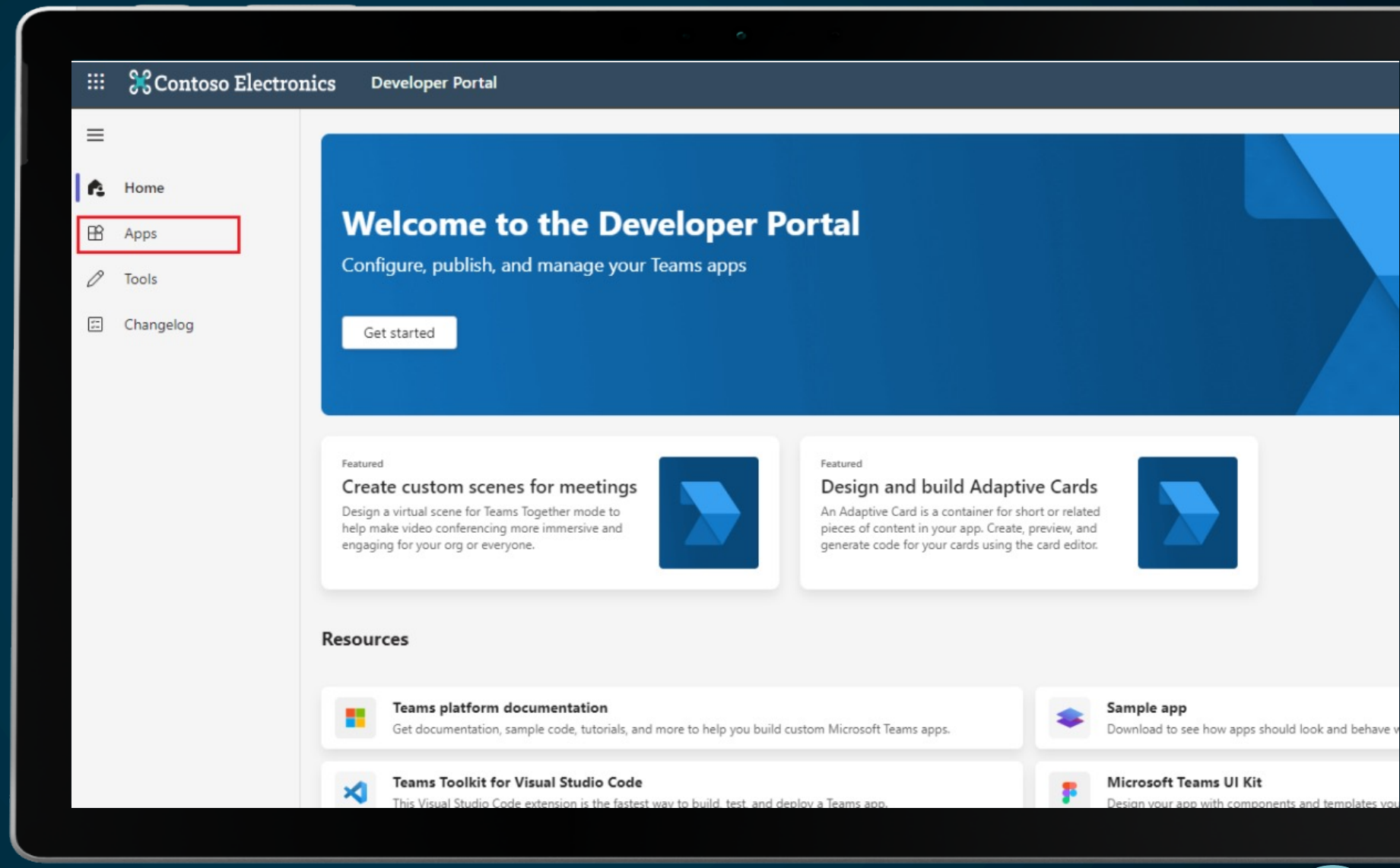
Analyse courses taken via Viva Learning and visualise insights into employee learning and development. Identify skills gaps and provide targeted training

Viva Learning + Power BI + Viva MyAnalytics

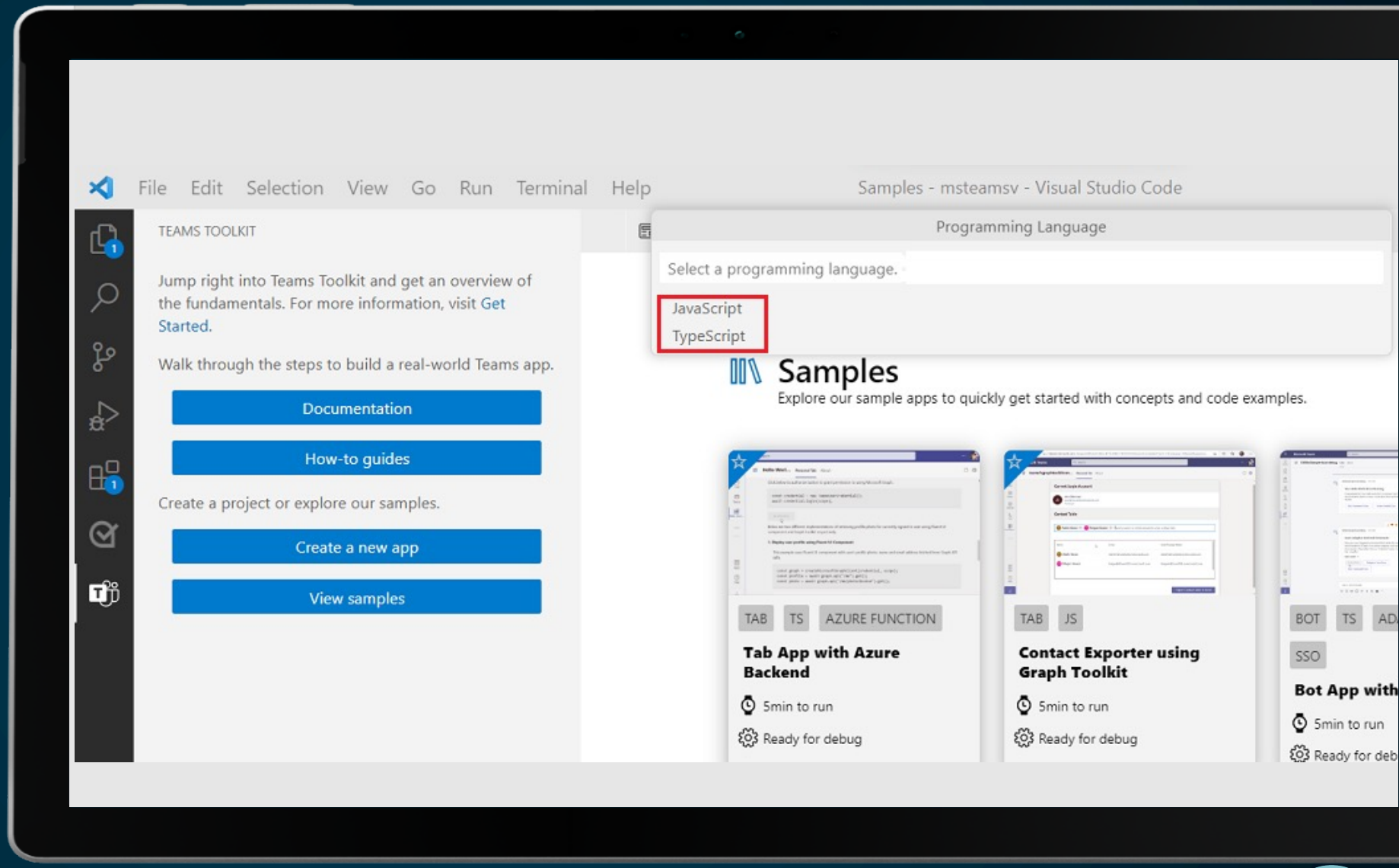
Analyse data from Viva MyAnalytics, such as the time spent in meetings or email, to provide insights into employee productivity and work habits

TEAMS SDK

TEAMS SDK


Contoso Electronics
Developer Portal
Home
Apps
Tools
Changelog
Welcome to the Developer Portal
Configure, publish, and manage your Teams apps
Get started
Featured
Create custom scenes for meetings
Design a virtual scene for Teams Together mode to help make video conferencing more immersive and engaging for your org or everyone.
Featured
Design and build Adaptive Cards
An Adaptive Card is a container for short or related pieces of content in your app. Create, preview, and generate code for your cards using the card editor.
Resources
Teams platform documentation
Get documentation, sample code, tutorials, and more to help you build custom Microsoft Teams apps.
Sample app
Teams Toolkit for Visual Studio Code
Microsoft Teams UI Kit

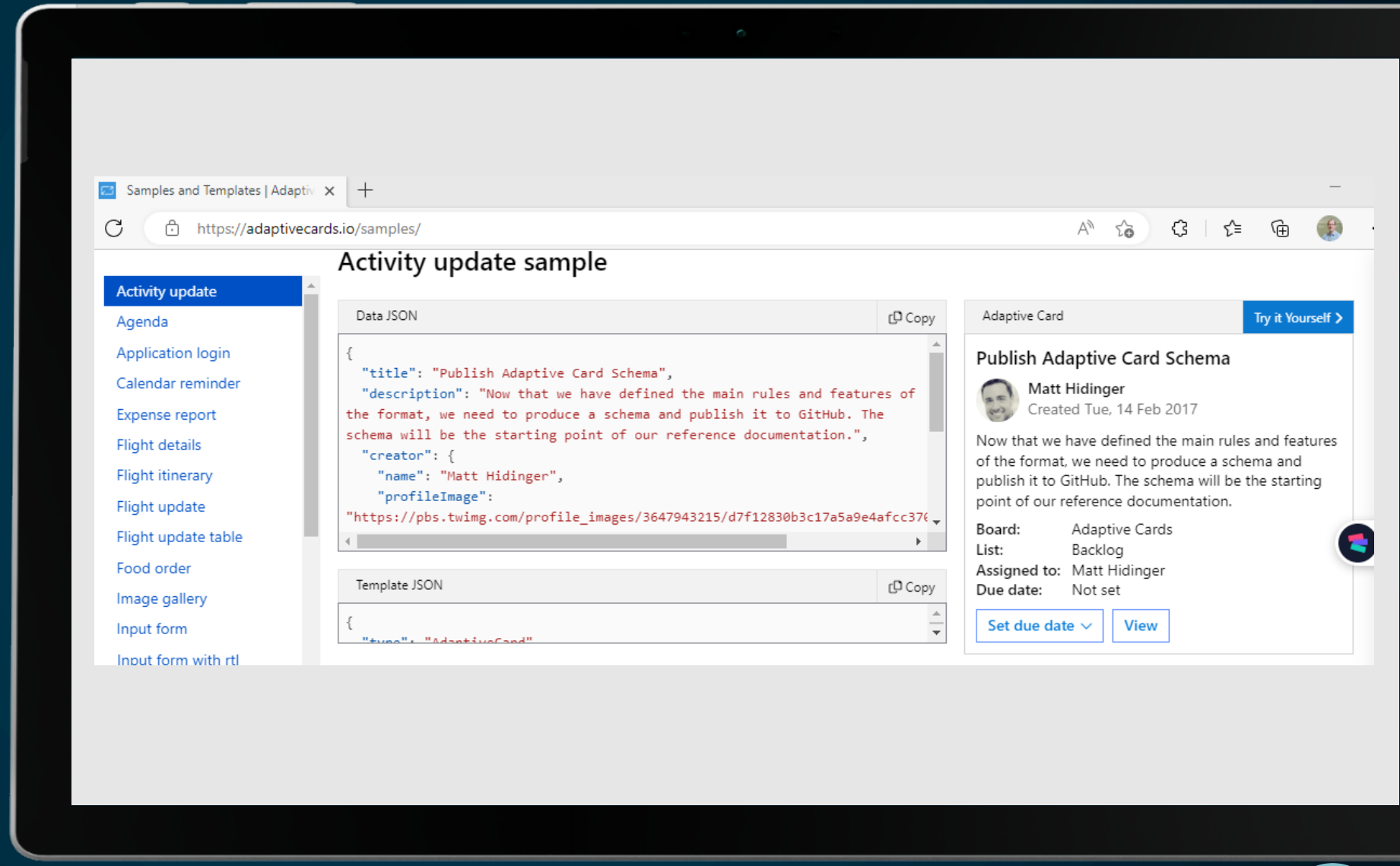
TEAMS TOOLKIT



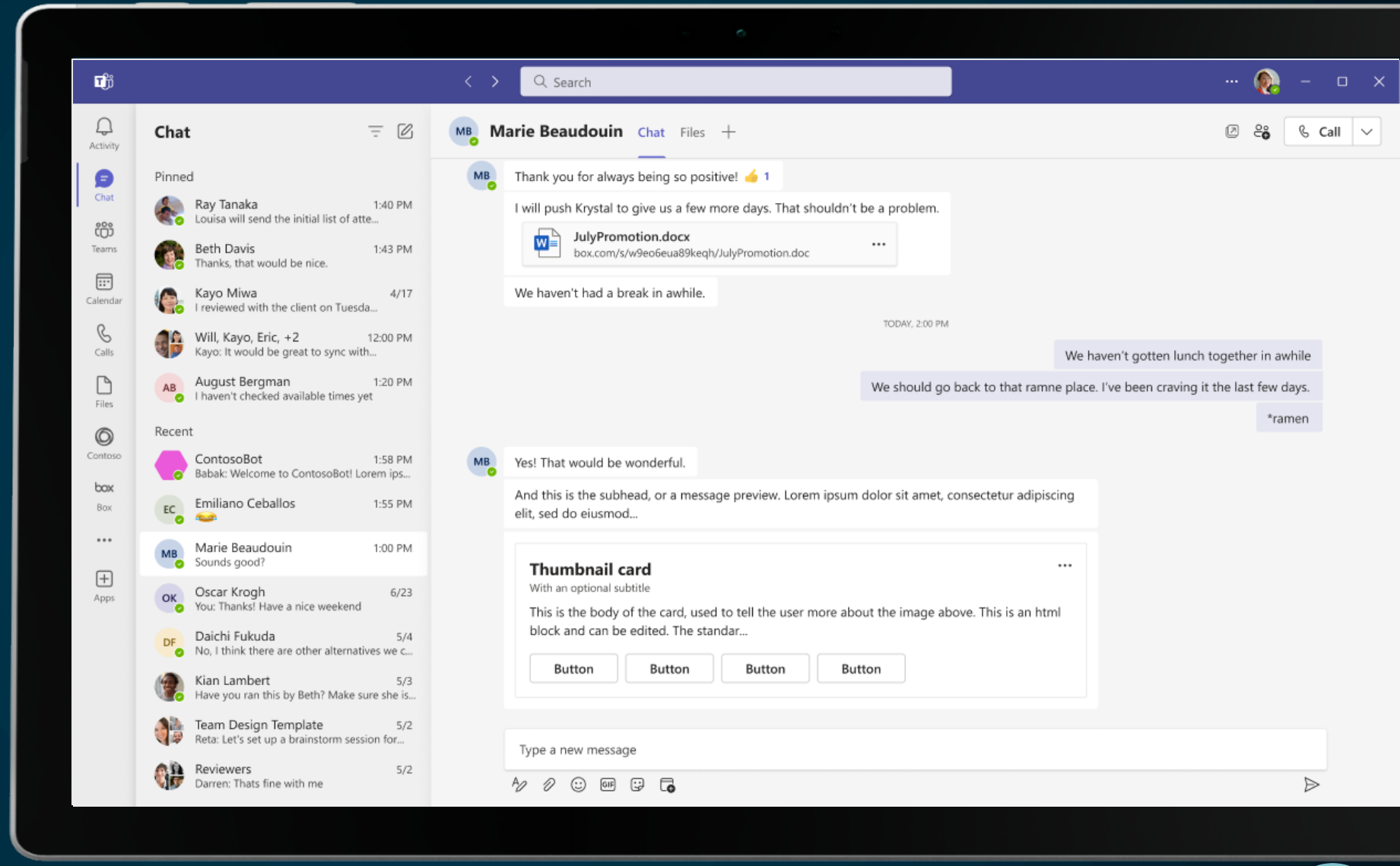
ADAPTIVE CARDS

ADAPTIVE CARD

Adaptive Cards are actionable snippets of content that you can add to a conversation through a bot or message extension. Using text, graphics, and buttons, these cards provide rich communication to your audience. The Adaptive Card framework is used across many Microsoft products, including Teams.



ADAPTIVE CARD



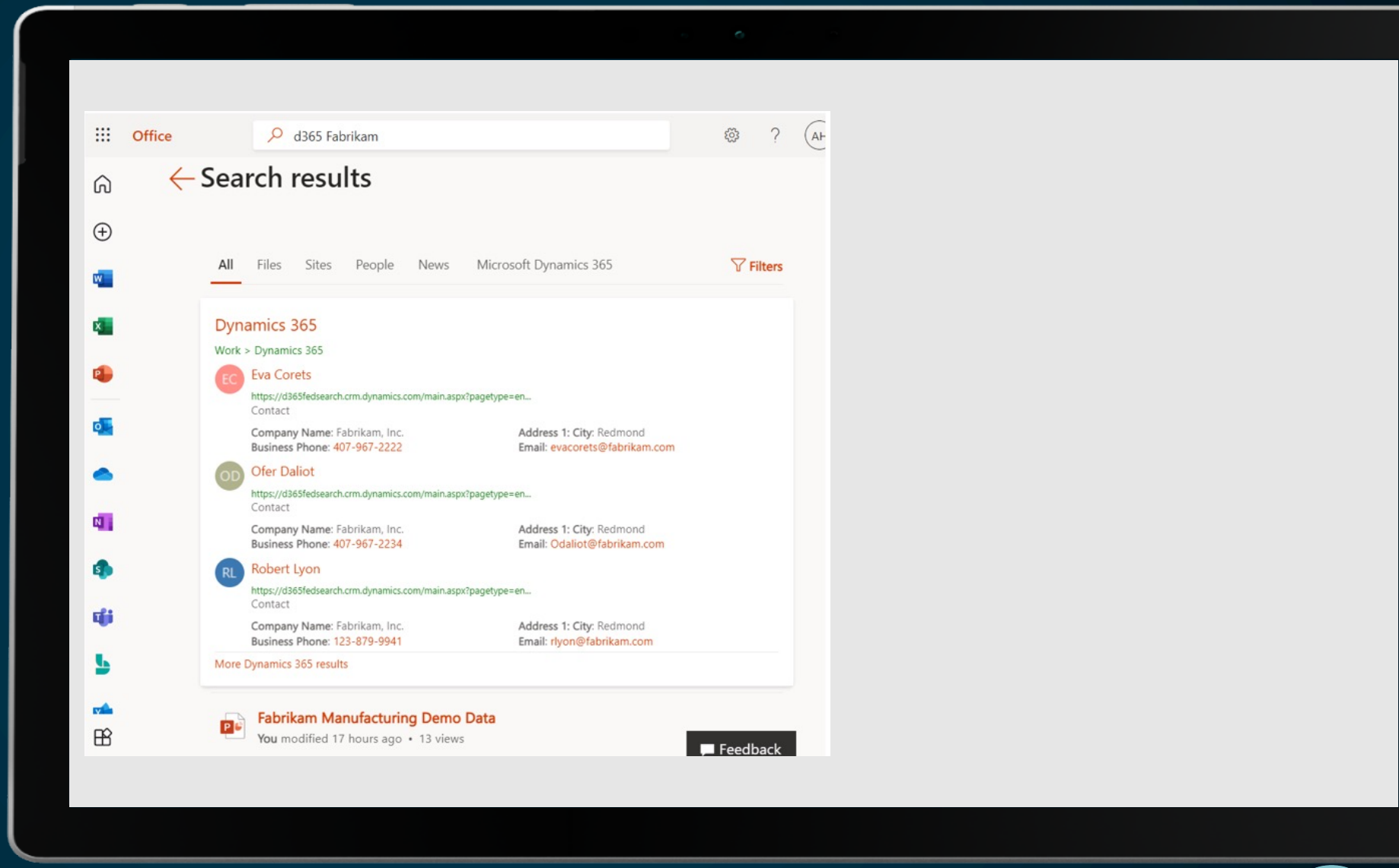
MICROSOFT SEARCH

Adding Search Verticals

MICROSOFT SEARCH

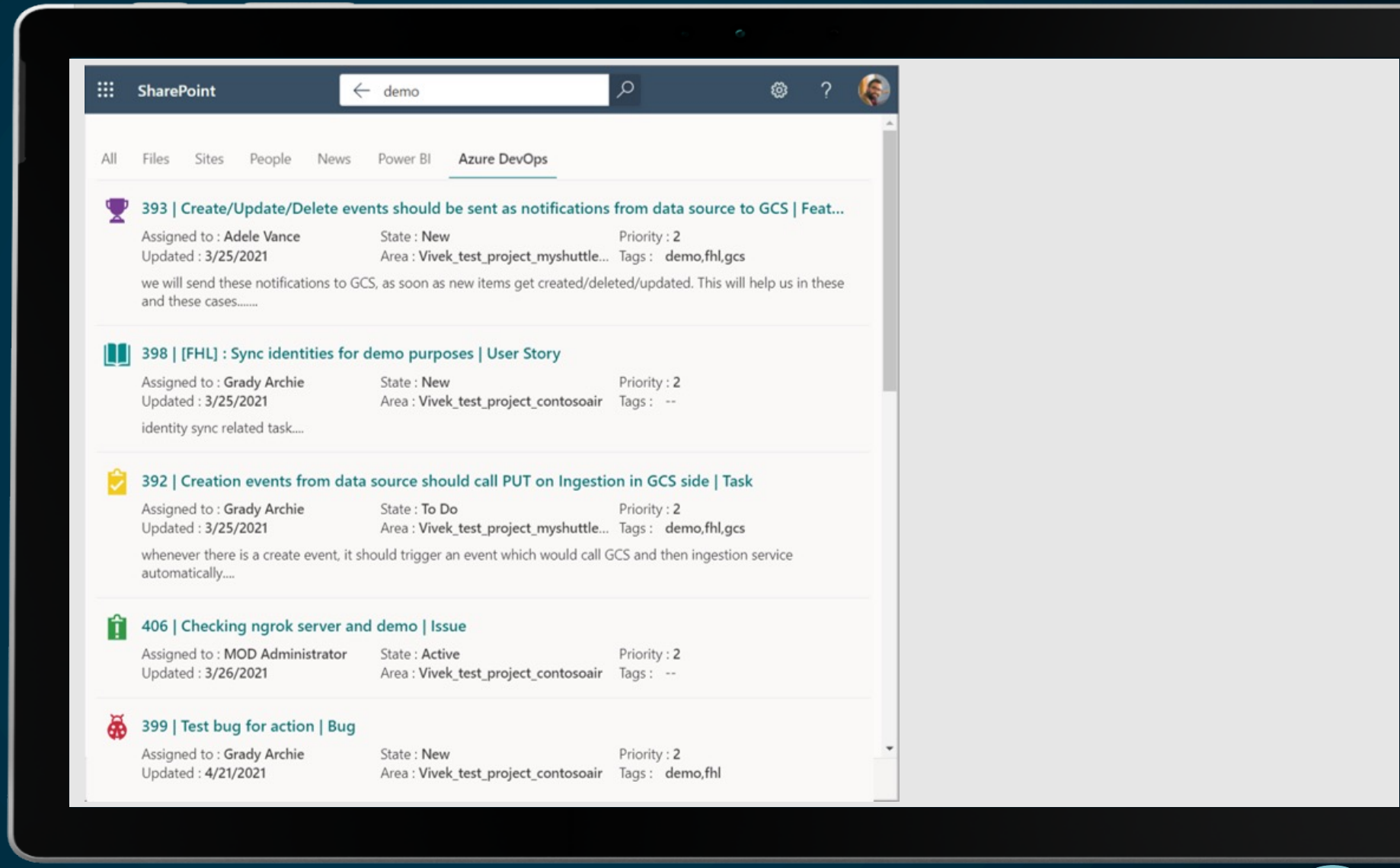
Adding verticals

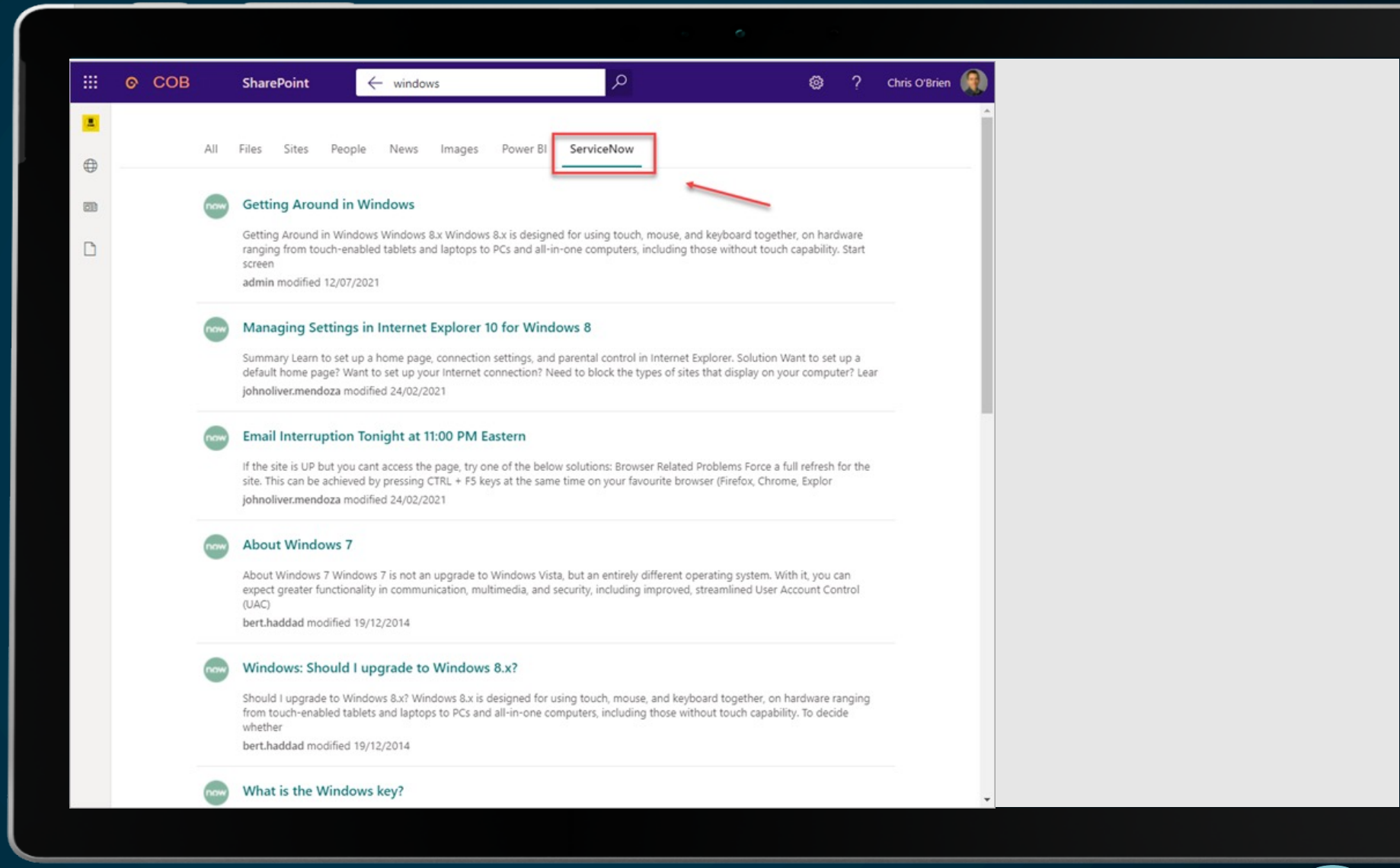
Example:
Microsoft Dynamics 365



MICROSOFT SEARCH

Adding verticals
Example:
Azure DevOps



MICROSOFT SEARCH

Adding verticals
Example:
ServiceNow